

# [InCIT2023] #1570952206 has been uploaded

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**incit2023=mf...@edas.info**

Fri, Sep 15, 2023,  
7:57 AM

to me, Albertus

Dear Mr. Bernardinus Harnadi:

Thank you for uploading your review manuscript for paper 1570952206 (*Evaluating the Performance and Accuracy of Supervised Learning Models on Sentiment Analysis of E-Wallet*) to **The 7th International Conference on Information Technology (InCIT2023)**. The paper is of type application/pdf and has a length of 1425029 bytes.

You can modify your paper at [1570952206](https://edas.info/index.php?c=31271) and see all your submissions at <https://edas.info/index.php?c=31271> using the EDAS identifier [bharnadi@unika.ac.id](mailto:bharnadi@unika.ac.id)

Regards,  
Yours sincerely,  
InCIT2023 General Chair  
The Association of Council of IT Deans

# [InCIT2023] Registration Information

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Thu, Sep 28, 2023,  
11:16 AM

to me

Dear authors,

On behalf of the CITT association and the host (MFU), we would like to congratulate you again for your review results that brought us to join an event for a significant contribution, which will happen on 15-17 November 2023 in Chiang Rai, Thailand.

Our registration system is now available on our website.

<http://incit2023.mfu.ac.th/registration/>

Please follow the instructions to proceed with your registration for presenting your novel research with us

at InCIT2023. <https://drive.google.com/file/d/1ux1SenZvTI1HmGIQBHFAkMBZU3PV3nke/view?usp=sharing>

If you have difficulty registering, please contact us at [incit2023@mfu.ac.th](mailto:incit2023@mfu.ac.th).

We are looking forward to seeing you in Chaing Rai.

Yours sincerely,

InCIT2023 General Chair

The Association of Council of IT Deans

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# [InCIT2023] Camera-ready Submission

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Fri, Sep 29, 2023,  
6:52 PM

to me

Dear authors,

On behalf of the CITT association and the host (MFU), we would like to inform all accepted papers' authorships that our Camera-ready Submission instructions are available on our website.

<http://incit2023.mfu.ac.th/camera-ready-submission/>

Please follow the instructions to prepare your final version of the manuscript compiled with the IEEE PDF eXpress. Then, upload it to the EDAS system

[\[https://edas.info/N31271\]](https://edas.info/N31271) to present your novel research with us at InCIT2023.

Also, you can complete the IEEE copyright transferring process by clicking on the copyright icon as shown below.

[https://drive.google.com/file/d/1wKqZHfIQP0hRVfUBUHMY\\_HZvTpC234rl/view?usp=sharing](https://drive.google.com/file/d/1wKqZHfIQP0hRVfUBUHMY_HZvTpC234rl/view?usp=sharing)

If you have difficulty registering, please contact us at [incit2023@mfu.ac.th](mailto:incit2023@mfu.ac.th).

We are looking forward to seeing you in Chaing Rai.

Yours sincerely,

InCIT2023 General Chair

The Association of Council of IT Deans

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# InCIT2023 Notification for 1570952206

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**incit2023=mf...@edas.info**

Mon, Oct 2, 2023,  
10:19 AM

to me, Albertus, Chayapol, Worasak, Surapong

Dear Mr. Bernardinus Harnadi:

Congratulations – We are happy to inform you that your paper 1570952206 ('Evaluating the Performance and Accuracy of Supervised Learning Models on Sentiment Analysis of E-Wallet') for InCIT2023 - The 7th International Conference on Information Technology (InCIT2023) has been 'Accepted with Minor Revision' for oral presentation. At least one author has to make a registration and make an oral presentation during the conference sessions (Nov 15 – 17, 2023). The registration fee is non-refundable. The registration instructions are available at <http://incit2023.mfu.ac.th/registration/>.

For the paper to be qualified for the selection process for inclusion in the IEEEExplore® Digital Library (IEEE Catalog Number: #60207) and indexed by the relevant databases, you are required to do the following:

1. Take the review comments into account when producing the camera-ready version of your final manuscript. According to the IEEE conference policy, the similarity score must be lower than 30% when you submit your camera-ready. If your paper fails to comply with this policy, we reserve the right not to include your paper in the selection process for publishing in the IEEEExplore®.
2. Follow the camera-ready formatting instructions at <http://incit2023.mfu.ac.th/camera-ready-submission/>. Note that the camera-ready submission is starting from September 25 - October 15, 2023.

On behalf of the Association of Council of IT Deans, we thank you for your contribution to InCIT2023 and look forward to seeing you during the conference event at Mae Fah Luang University, Chiang Rai, Thailand.

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The reviewer's comments are below or at [1570952206](#).

## Full Review--Final round 1

*Timeliness/Relevance: Relevance of the topic addressed in the paper within the conference/special session theme.*

Good (3)

*Presentation/Readability: paper organization, grammar, graphics and figures, and the completeness and accuracy of references.*

Fair (2)

*Novelty/Originality: Technical contribution and significance of the ideas or results presented in the paper.*

Fair (2)

*Impact: Importance and advancement of knowledge in the related field*

Low (1)

*Comments for Authors: Describe the contributions, strengths, weaknesses of the paper and suggestions for improvement.*

This paper presents the evaluation of Supervised Learning models on Sentiment Analysis of E-Wallet such as SVM, Multinomial NB, Bagging with Multinomial NB and Random Forest. There have been several research papers on sentiment analysis of digital wallets in Indonesia. Here are a few examples: Dinar Ajeng Kristiyanti et al 2020 E-Wallet Sentiment Analysis Using Naïve Bayes and Support Vector Machine Algorithm, J. Phys.: Conf. Ser. 1641 012079 A. A. Fattahila, F. Irfan Amorokhman, K. M. Auditama, K. Ahmad Wijaya and A. Romadhony, "Indonesian Digital Wallet Sentiment Analysis Using CNN And LSTM Method," 2021 International Conference on Artificial Intelligence and Big Data Analytics, Bandung, Indonesia, 2021, pp. 1-6, doi: 10.1109/ICAIBDA53487.2021.9689712. This paper employs the well known techniques, however, this paper performs the class labeling using the review score instead of manual labeling. The review score is classified into two classes: positive and negative, but sometime people may have neutral sentiment. Score 4-5 are labeled as positive and 1-3 are labeled as negative, perhaps the score 3 means neutral.

The weakness of the paper is the data inconsistency in several sections and it may lead to misunderstandings. The data inconsistencies are listed below: Section II-A-Data labelling: The author explains that Scores 1-2 are labeled as negative. But, in Section III-Methodology, the author explains that the 1-3 stars are labeled as negative. Is the score mean the star? Negative label is the score 1-3 or 1-2?

Section IV-A Data labelling: The author explains that the positive has a label 1, the negative has a label 0. But in Section IV, the results showed the positive has a label 0, and the negative has a label 1. In section IV-A, the author explains that the positive has (1) label, the negative has (0) label. Again, the first paragraph under Table V explain that the precision score of class 0 (negative label) and the precision score of class 1 (positive label). Therefore, it is confusing in the results.

Section III Methodology: The author measure the performance of the algorithm using Precision, Recall, F1-score and Support. But, there is no Support formula explained in Section II-D. Section IV Results, the number of training data and testing data are not equal in all tables (Table II-Table X). They should be equal for all experiments? In table III,V, VII, IX, XI, what is the second value in accuracy row and in the recall column? Is it the support? There are several typos as listed below: In section I, second paragraph .... wo do not have banking access.. (two full stops) In section III and IV, web-scraping - >web scraping. In section IV, Confucian -> confusion In section IV, the second paragraph under Table V: The macro average and weighted average of precision, recall, dan,... (What is dan?) In Section IV-C: The explanation about the confusion matrix is redundant with Section II-C.

## **Full Review--Final round 2**

*Timeliness/Relevance: Relevance of the topic addressed in the paper within the conference/special session theme.*

Very Good (4)

*Presentation/Readability: paper organization, grammar, graphics and figures, and the completeness and accuracy of references.*

Good (3)

*Novelty/Originality: Technical contribution and significance of the ideas or results presented in the paper.*

Fair (2)

*Impact: Importance and advancement of knowledge in the related field*

Average (2)

*Comments for Authors: Describe the contributions, strengths, weaknesses of the paper and suggestions for improvement.*

The paper is well-structured and grammatical proofreading. The problem is in the literature review section, the authors did not mention any reference inside that. Providing references support will shed the light to your paper. The study did not

demonstrate the novelty notion, but shed the light on the supervised learning algorithms fitted with E-wallet comment data classification in Indonesia without the comparison of algorithms which one is the best. To see the best-fit algorithm will shed the light for the readers to be clear about the algorithm that fits with the case study. Review the format of the whole paper, especially an indentation of each paragraph.

### **Full Review--Final round 3**

*Timeliness/Relevance: Relevance of the topic addressed in the paper within the conference/special session theme.*

Good (3)

*Presentation/Readability: paper organization, grammar, graphics and figures, and the completeness and accuracy of references.*

Fair (2)

*Novelty/Originality: Technical contribution and significance of the ideas or results presented in the paper.*

Fair (2)

*Impact: Importance and advancement of knowledge in the related field*

Average (2)

*Comments for Authors: Describe the contributions, strengths, weaknesses of the paper and suggestions for improvement.*

- Explain why select 4 supervised learning models: SVM (Support Vector Machine), Multinomial Naive Bayes, Bagging with Multinomial Naive Bayes, and Random Forest algorithms, not other state-of-the-art sentiment analysis methods such as deep learning or neural networks
- Literature should have research about sentiment analysis using the method in this paper
- Explain the parameter of each supervised learning

Best Regards, Yours sincerely,  
InCIT2023 General Chair  
The Association of Council of IT Deans

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Wed, Oct 11, 2023,  
1:23 PM

to me, Albertus

Dear Mr. Bernardinus Harnadi:

Thank you for uploading your Final manuscript for paper 1570952206 (*Evaluating the Performance and Accuracy of Supervised Learning Models on Sentiment Analysis of E-Wallet*) to **2023 7th International Conference on Information Technology (InCIT)**.

The paper is of type application/pdf and has a length of 344682 bytes.

You can modify your paper at [1570952206](https://edas.info/index.php?c=31271) and see all your submissions at <https://edas.info/index.php?c=31271> using the EDAS identifier [bharnadi@unika.ac.id](mailto:bharnadi@unika.ac.id)

Regards,

Yours sincerely,

InCIT2023 General Chair

The Association of Council of IT Deans



# [InCIT2023] Proceedings of the conference

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**incit2023=mf...@edas.info**

Thu, Nov 16, 2023,  
10:39 AM

to me

Dear authors,

On behalf of the CITT association and the host (MFU), we would like to inform you that all registered papers are available on our website.

<http://incit2023.mfu.ac.th/proceedings/>

Please use the following passcode to access the conference's proceedings.

password: @incit2023

If you need help accessing it, please contact us at [incit2023@mfu.ac.th](mailto:incit2023@mfu.ac.th) or our registration desk.

We welcome you all to Chaing Rai.

Yours sincerely,  
InCIT2023 General Chair  
The Association of Council of IT Deans

# [InCIT2023] Certificate of Presentation

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**incit2023=mf...@edas.info**

Nov 27, 2023,  
10:25 PM

to me

Dear presenters,

We thank everyone again for contributing your research at our conference on behalf of the CITT association and the host (MFU). Therefore, you can download your presentation certificate at the following link. Please find it using your paper ID.

[https://drive.google.com/drive/folders/1ITE\\_p1-QzuTWGhiIPMEt7Y3K1plsB0Oe?usp=sharing](https://drive.google.com/drive/folders/1ITE_p1-QzuTWGhiIPMEt7Y3K1plsB0Oe?usp=sharing)

Please note that the TPC committee will exclude papers not presented at the conference from the finalists for submission to the IEEE Xplore.

If you need help accessing it, please contact us at [incit2023@mfu.ac.th](mailto:incit2023@mfu.ac.th).

See you again at the InCIT2024 at Kanazawa-Ishikawa, Japan (tentative date: 14-15 November 2024).

Yours sincerely,  
InCIT2023 General Chair  
The Association of Council of IT Deans

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