

**THE ROLES OF CUSTOMER SERVICE REPRESENTATIVES IN
HANDLING CUSTOMERS' COMPLAINTS AT PLASA TELKOM**

PAHLAWAN, SEMARANG





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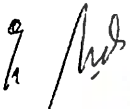
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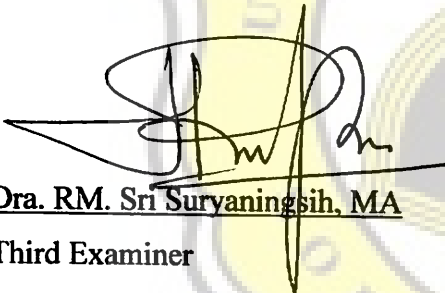
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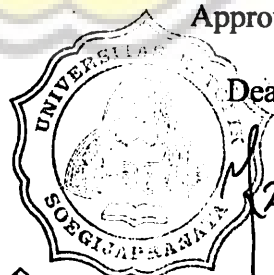


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