

CHAPTER IV

DATA ANALYSIS AND INTERPRETATION

This chapter answers the research question of this thesis. The data are collected from 20 couples who have maids. As the respondents are masters, it is a fact that they have power on the maids. However, the writer analysed whether age, gender, and job influence the use of Javanese language between masters and maids. The data got from the questionnaire and interviews are presented below.

4.1 The influence of Social Stratification

In this study the writer sees age, gender, and job influence the use of Javanese language between masters and maids. The writer analysed whether age, gender, and job influence the use of Javanese language between masters and maids.

4.1.1 Job

The jobs of the masters and the maids are very different. The masters have higher status than their maids. The language that they use is also different. According to Koentjaraningrat (2004:329-330), *Basa Ngoko* is used by people who have close relationship, and to the people from lower social class or status. *Basa Krama* is the highest level to address high status people with the purpose of showing great respect.

Thus, the master can use *Basa Ngoko* to their maid in every condition because the maids' position is lower than the masters.

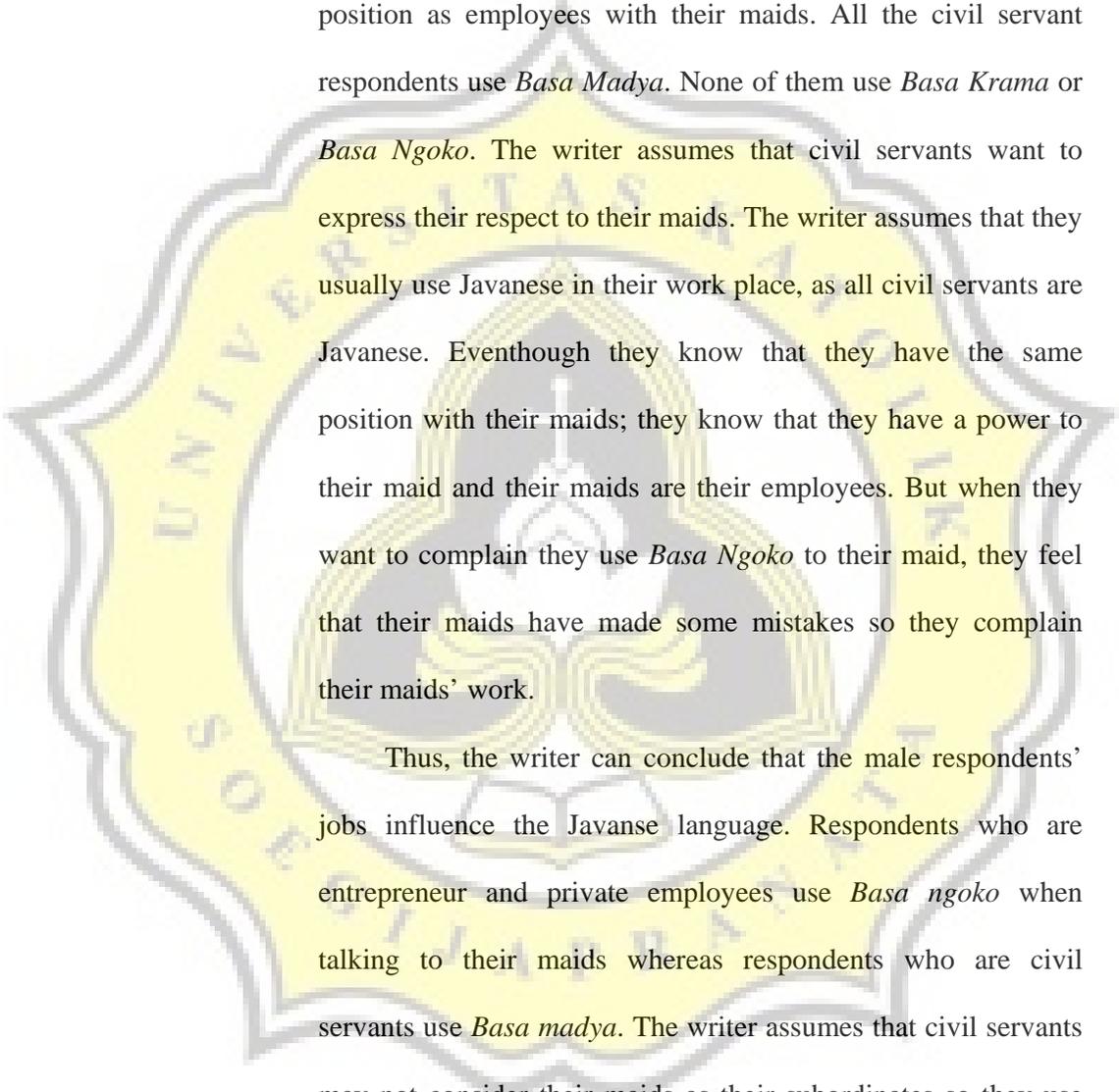
4.1.1.1. The Analysis of Language Used by Male Master Based on Job

The writer found some factors that might influence the use of the language as it is described in table 4.1. The table shows the language used when they make request, apologies, complain and gratitude.

	Request				Apologies				Complaint				Gratitude			
	Madya		Ngoko		Madya		Ngoko		Madya		Ngoko		Madya		Ngoko	
	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P
Entrepreneurs			5	100%			5	100%			5	100%			5	100%
Private Employee	1	10%	10	90%	1	10%	10	90%	1	10%	10	90%	1	10%	10	90%
Civil Servant	4	100%			4	100%					4	100%	4	100%		

Table 4.1 The Analysis of the language used by male master based on job

The table shows that 100% male masters who have job as entrepreneurs only use *Basa Ngoko* to talk with their maids because as entrepreneurs they are boss. The writer assumes that they may consider their maids the same as their employees. As entrepreneurs who run their own business, they do not have master to respect. None of them uses neither *Basa Madya* nor *Basa Ngoko*.



90% respondents, who are private employees, use *Basa Ngoko*. The rest 10% male masters use *Basa Madya*. The writer assumes that these respondents may feel that they have same position as employees with their maids. All the civil servant respondents use *Basa Madya*. None of them use *Basa Krama* or *Basa Ngoko*. The writer assumes that civil servants want to express their respect to their maids. The writer assumes that they usually use Javanese in their work place, as all civil servants are Javanese. Eventhough they know that they have the same position with their maids; they know that they have a power to their maid and their maids are their employees. But when they want to complain they use *Basa Ngoko* to their maid, they feel that their maids have made some mistakes so they complain their maids' work.

Thus, the writer can conclude that the male respondents' jobs influence the Javane language. Respondents who are entrepreneur and private employees use *Basa ngoko* when talking to their maids whereas respondents who are civil servants use *Basa madya*. The writer assumes that civil servants may not consider their maids as their subordinates so they use *Basa Madya*. However, there is an interesting thing that the writer finds that is while complaining they will use *Basa ngoko* to their maids.

4.1.1.2. The Analysis of Language Used by Female Master Based on Job

This table shows the analysis of language used when they make requests, apologies, complain, and gratitude by female master based on job.

	Request						Apologies						Complaint				Gratitude					
	Krama		Madya		Ngoko		Krama		Madya		Ngoko		Madya		Ngoko		Krama		Madya		Ngoko	
	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P
Priv.	6	67%	2	22%	1	11%	6	67%			3	33%			6	67%	6	67%			3	33%
Emply.																						
No Job			5	36%	6	43%	3	21%	2	14%	6	43%	4	29%	7	50%			5	36%	6	43%

Table 4.2 The Analysis of the language used by female master based on job

The data described in table 4.2. show that only 9 female masters who have job as private employees. Six respondents (67%) use *Basa Krama* to talk with their maids. 22% masters use *Basa Madya* when they want to request something and 33% masters use *Basa Ngoko* to their maid when they apologies and gratitude. 11% master use *Basa Ngoko* when they request something to their maid, and 67% masters use *Basa Ngoko* to complain. It shows that they change their language from *Basa Krama* or *Basa Madya* to *Basa Ngoko* when they complain to their maid, The rest of female master do not have a job, 21% female master use *Basa Krama* only when they apologise. Some of them use *Basa Madya* to talk with their maid but most of them use *Basa Ngoko*.

Thus, female respondents who work tend to use *Basa Krama* when talking to their maids but not when they complain. They change the level of Javanese language they use from *Basa Krama* to *Basa Ngoko*. This is similar to the finding on the language used by the male masters who are civil servants. Another interesting fact is that Female respondents who have no jobs tend to use *Basa Ngoko* with their maids. When people have higher position, they will use *Basa Ngoko* to the lower social class (Koentjaraningrat (2004:329-330)). Nonetheless, related to the bosses' job, the writer can conclude that the bosses who have jobs will use *Basa Madya* and *Basa Krama*. While the jobless female respondents use *Basa ngoko*. This may be influenced by the situation where the jobless female respondents always give order or command to their maids everyday so that they have intimacy with the maids.

4.1.2 Age

In society, younger people should respect the older people. Javanese people also do that. They show their respect not only by having good behaviour and attitude but also by using different level of language. In Javanese, It is common if older people use *Basa Ngoko* to talk with younger people because *Basa Ngoko* itself is the lowest level Javanese language and there is no respect to the listeners who are youngest, while the younger people use *Basa Krama* to talk with older people, (Koentjaraningrat (2004:329-330)).

4.1.2.1 The Analysis of Language Used by Male Master Based on Age

This table shows the analysis of language used when they make requests, apologies, complain, and gratitude by male master based on age.

	Request				Apologies				Complaint				Gratitude			
	Madya		Ngoko		Madya		Ngoko		Madya		Ngoko		Madya		Ngoko	
	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P
Older	1	7%	13	93%	1	7%	13	93%	1	7%	13	93%	1	7%	13	93%
Younger	4	67%	2	33%	4	67%	2	33%			6	100%	4	67%	2	33%

Table 4.3 The Analysis of the language used by male master based on age

Based on the table 4.3, no respondents use *Basa Krama* when they make request, apologise, complaint and gratitude. Most older male masters use *Basa Ngoko* to speak with their maids. The younger male masters tend to use *Basa Madya* and the writer assumes that even though they are younger than their maids, they do not want to use *Basa Krama* to speak with their maids because they know that they have higher position or status than their maids.

In conclusion respondents who are older than their maids use *Basa Ngoko* when talking to their maids whereas respondents who are younger than their maids use *Basa Madya*. However, the writer finds that while complaining, the younger male masters will use *Basa Ngoko* to talk to their maids.

4.1.2.2. The Analysis of the language used by female master based on age

This table shows the analysis of language used when they make requests, apologies, complain, and gratitude by female master based on age.

	Request						Apologies						Complain				Gratitude			
	Krama		Madya		Ngoko		Krama		Madya		Ngoko		Madya		Ngoko		Krama		Ngoko	
	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P	F	P
Older			7	50%	7	50%	3	21%	2	14%	9	64%	2	14%	9	64%			9	64%
Younger	6	100%					6	100%							6	100%	6	100%		

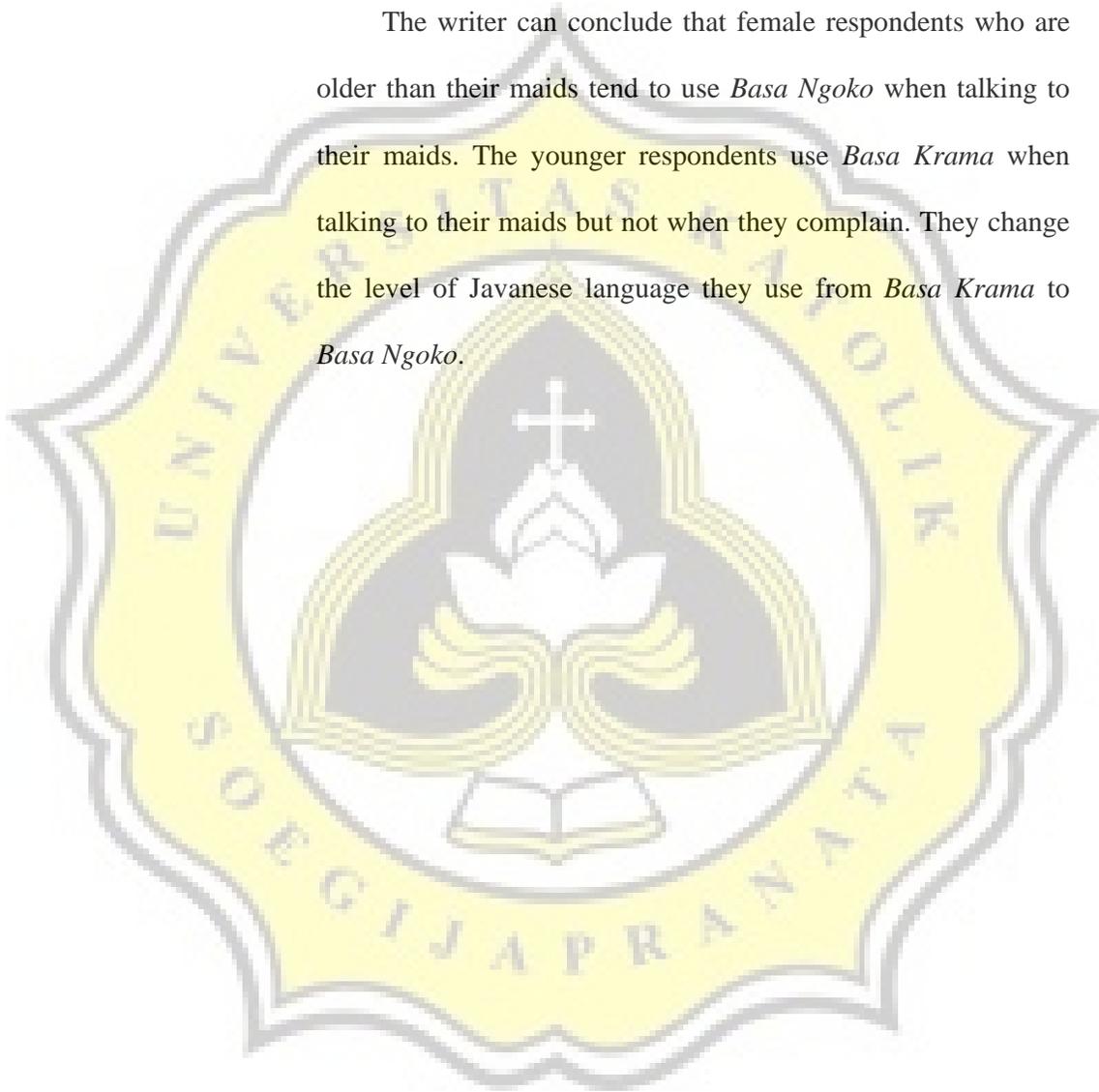
Table 4.4 The Analysis of the language used by female master based on age

Based on table 4.4, most older female masters use *Basa Ngoko* but some of them use *Basa Madya* and *Basa Krama*. Only 21% older female masters use *Basa Krama* when they want to apologise to their maid. The writer assumes that they know that they make a mistake to their maid, so they want to apologize using *Basa Krama*. The younger female masters use *Basa Krama* to their maids but when they want to complain about something they use *Basa Ngoko*. The writer assumes that they change their language to show if their maids make some mistakes.

Respondents who use *Basa Madya* although they are older than the maids addresses their maids using addressing form “*Bu* or *Mbak*” (addressing form for older female Javanese).

However, the respondents address them using “*Bu* or *Mbak*” to show their respects. Their respect to their maids is also shown by the use of *Basa madya* instead of *Basa Ngoko*.

The writer can conclude that female respondents who are older than their maids tend to use *Basa Ngoko* when talking to their maids. The younger respondents use *Basa Krama* when talking to their maids but not when they complain. They change the level of Javanese language they use from *Basa Krama* to *Basa Ngoko*.



BAB V

CONCLUSION

This chapter shows the conclusion of the data analysis collected from questionnaire distributed and interview with the masters who speak Javanese language to the maids.

5.1 Conclusion

Based on the analysis in chapter four the writer can conclude as follows:

A. The influence of age and job of Javanese Language used by Male

Masters:

1. Jobs

Based on the job, the male masters, who have jobs as a boss or those who work as private employees to talk to their maids use *Basa Ngoko*. Those who are civil servants use *Basa Madya* to their maids. However, when they complain, they use *Basa Ngoko*.

2. Age

Younger male masters use *Basa Madya* instead of *Basa Krama*. As it is stated by Koentjaraningrat (2004:329-330) that young people should use *Basa Krama* to older people. However, they do not use *Basa Ngoko* meaning that they still want to show their respect to the older maids.

B. The influence of age and job towards the Javanese Language used by

Female Masters:

1. Jobs

Private employees use *Basa Krama* to talk to their maid. But when complaining they use *Basa Ngoko*. The female masters who have no job use *Basa Ngoko* to talk to their maid.

2. Age

The older females use *Basa Ngoko* to talk to their maid. The younger females use *Basa Krama* but when they complain, they change their language from *Basa Krama* to *Basa Ngoko*.

5.2 Suggestion

For further research, it will be better if the researcher does not only find female maids but also male maids and use more conditions (not only request, apologies, complain, and gratitude) in daily conversation. The writer hopes this thesis can be developed.