

The logo of Universitas Klaten is a yellow shield-shaped emblem with a scalloped border. It features a central white flower-like symbol above an open book. The text "UNIVERSITAS KLATEN" is written in a semi-circle at the top, and "FAKULTAS HUKUM DAN ILMU NEGARA" is written in a semi-circle at the bottom.

LAMPIRAN A :
SKALA PENELITIAN

- A-1 SKALA LOYALITAS
A-2 SKALA KEPUASAN



A-1 SKALA LOYALITAS



A-2 SKALA KEPUASAN

The logo of Universitas Katolik Gregoriana is a yellow shield-shaped emblem with a scalloped border. It features a central white lotus flower and a book. The text "UNIVERSITAS KATOLIK" is written along the top arc, and "GREGORIANA" is written along the bottom arc.

LAMPIRAN B :
DATA UJI COBA

B-1 DATA LOYALITAS
B-2 DATA KEPUASAN



B-1 DATA LOYALITAS



B-2 DATA KEPUASAN



LAMPIRAN C :
VALIDITAS & RELIABILITAS

C-1 LOYALITAS PELANGGAN
C-2 KEPUASAN

C-1 LOYALITAS PELANGGAN





C-2 KEPUASAN

The logo of Universitas Katolik Gregoriana is a yellow shield-shaped emblem with a scalloped border. It features a central white lotus flower and a book. The text "UNIVERSITAS KATOLIK" is written in a semi-circle at the top, and "GREGORIANA" is written at the bottom.

LAMPIRAN D:
DATA PENELITIAN

D-1 DATA LOYALITAS
D-2 DATA KEPUASAN



D-1 DATA LOYALITAS



D-2 DATA KEPUASAN



LAMPIRAN E :
UJI ASUMSI

- E-1 UJI NORMALITAS
E-2 UJI LINIERITAS



E-1 UJI NORMALITAS



E-2 UJI LINIERITAS



LAMPIRAN F :
UJI HIPOTESA



LAMPIRAN G:
SURAT PENELITIAN

G-1 SURAT IJIN PENELITIAN

G-2 SURAT BUKTI
PENELITIAN

G-1 SURAT IJIN PENELITIAN





**G-2 SURAT BUKTI
PENELITIAN**