APOLOGY STRATEGY USED BY MALE AND FEMALE STUDENTS IN FACULTY OF LETTERS SOEGIJAPRANATA CATHOLIC UNIVERSITY

A THESIS

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ENGLISH LETTERS STUDY PROGRAMME
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ABSTRACT

Apology occurs when someone perceives that he or she has done something bad or hurt other people’s feeling. There are some common stereotypes and prejudices about gender differences. Therefore, the ways of expressing apology between male and female are also different. Those differences are affected by the different style of language use. The purpose of this study is to analyze the differences between male and female in using the apology strategies. The writer does the study in Soegijapranata Catholic University and takes the students in Faculty of Letters as the subjects of the study. The data collected through the questionnaire. It was analyzed by using apology strategies theory. The results of the study show that the use of the apology strategies between male and female is different. Male use more competitive style of language and female use collaborative style of language. Moreover, female speak longer than male to express the collaborative style.
ABSTRAK