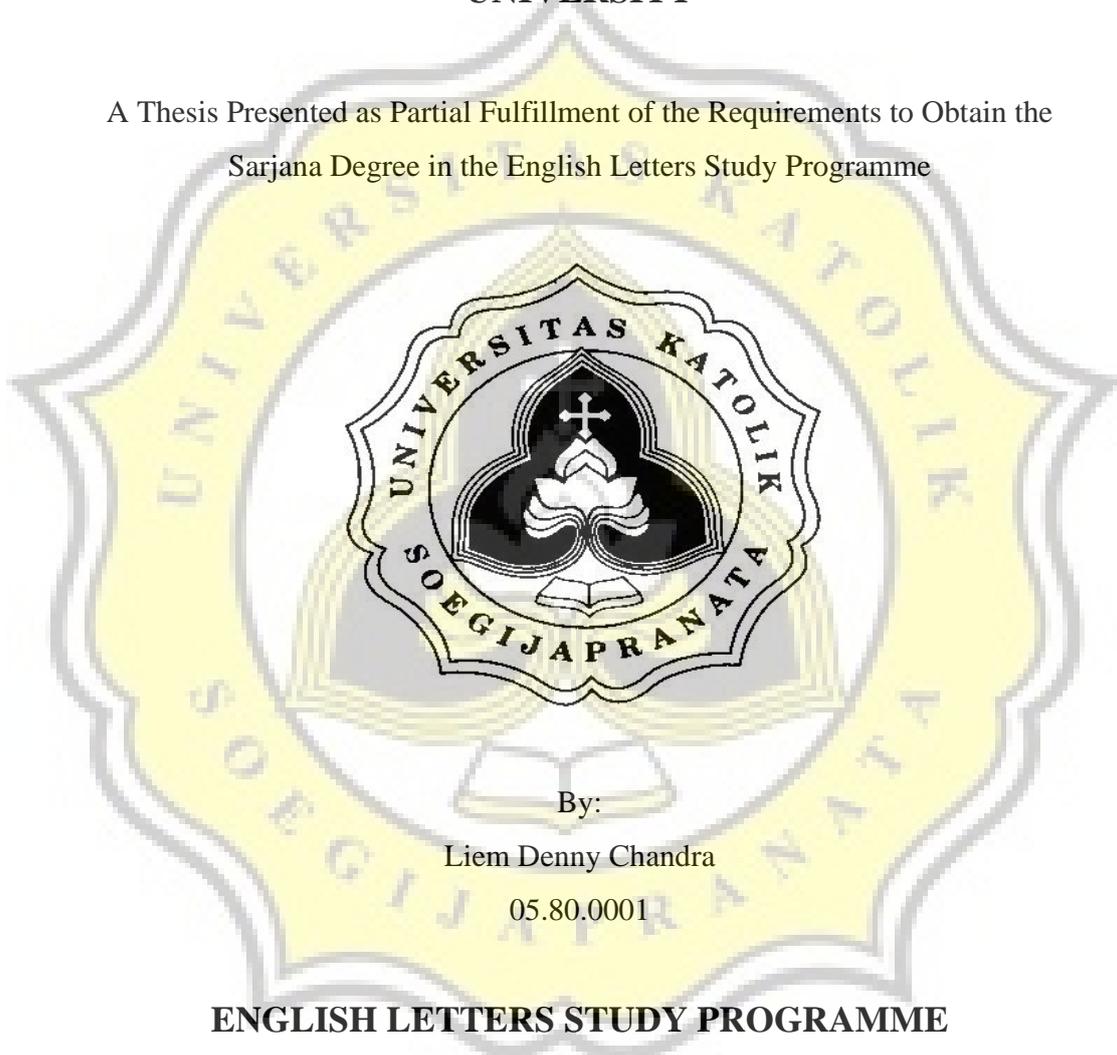


**POLITENESS STRATEGIES IN MAKING REQUEST AS  
APPLIED BY JUNIORS, VISITORS AND SENIORS: A CASE  
STUDY IN WANACARAKA SOEGIJAPRANATA CATHOLIC  
UNIVERSITY**

A Thesis Presented as Partial Fulfillment of the Requirements to Obtain the  
Sarjana Degree in the English Letters Study Programme



By:

Liem Denny Chandra

05.80.0001

**ENGLISH LETTERS STUDY PROGRAMME  
FACULTY OF LETTERS  
SOEGIJAPRANATA CATHOLIC UNIVERSITY  
SEMARANG  
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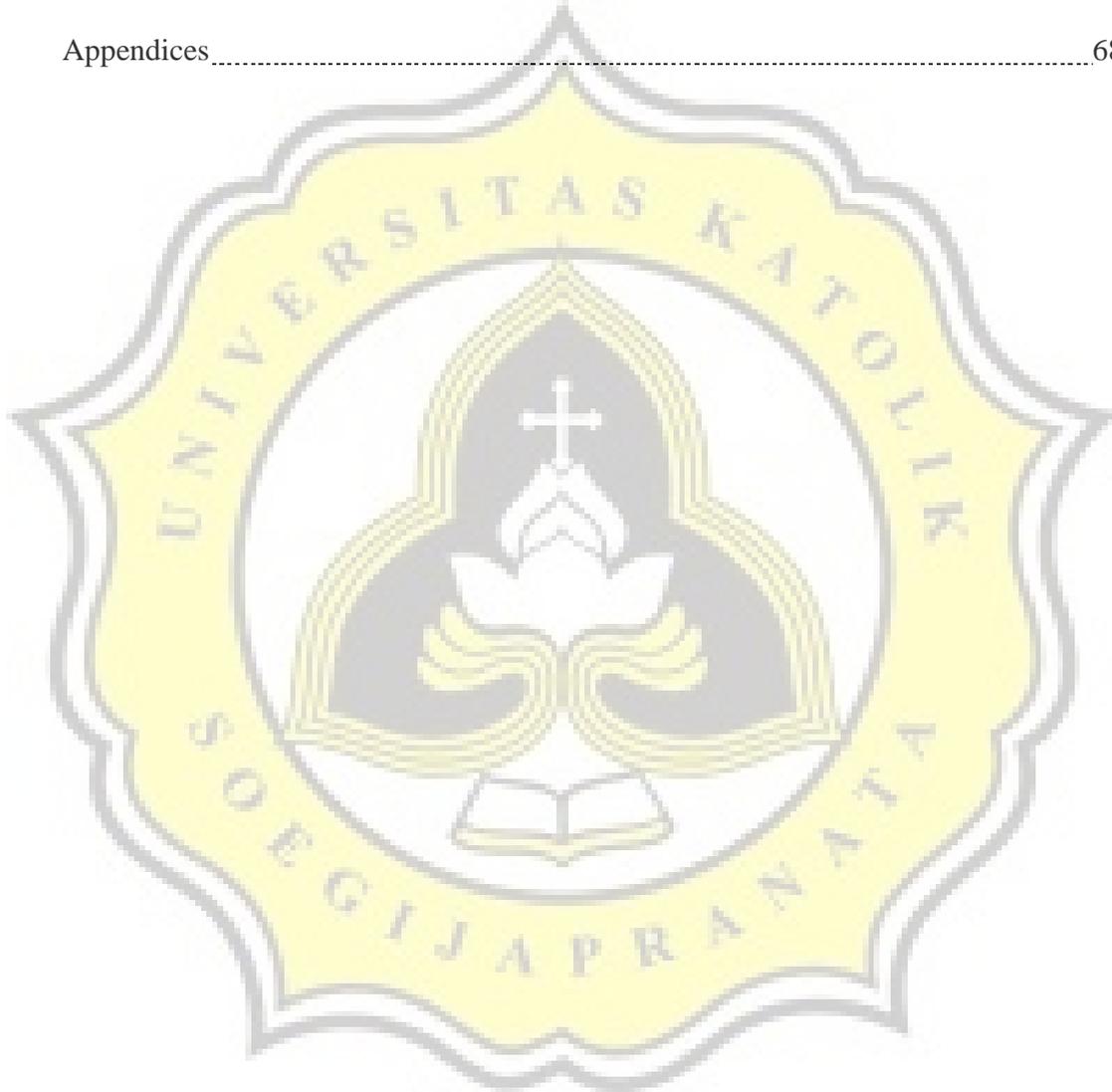
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## ABSTRACT

People can not stand alone. They need each other because human being is a social creature. The dependence on others can be seen when people request somebody's help. In making request, people should consider many things. They have to save other people's face. Politeness is the best way to save other people's face. It is used to avoid embarrassing, offending and making people feel uncomfortable. The purpose of this study is to find out the politeness strategies used by people in making requests. The writer chooses WANACARAKA community as the subject of the writer's research. The request is analyzed based on the theory by Brown and Levinson (1978). In WANACARAKA, there are three participants which consists of; 6 seniors, 9 juniors and 8 visitors.

The result of the study shows that seniors used more positive politeness strategies. It means that the seniors have close relationship with the juniors and visitors. They prefer making no distance and switch it with friendship. Positive politeness strategies are also used by the visitors to the juniors. Double positive politeness strategies are used by the juniors to the seniors, the junior to the visitors and also the visitors to the seniors. The purpose of using these strategies is to emphasize the positive politeness strategies used or put an emphasis on the strategies used in the requests. Negative and double negative politeness strategies are also chosen by the juniors to the seniors and the visitors to the juniors. It means that they prefer making a distance in their conversations.

## ABSTRAK

Manusia tidak dapat hidup hanya bergantung kepada dirinya sendiri. Mereka membutuhkan satu sama lain karena manusia ialah makhluk sosial. Ketergantungan manusia dapat dilihat manakala mereka meminta pertolongan seseorang. Saat mereka meminta sesuatu, mereka harus mempertimbangkan banyak hal. Mereka harus menjaga harga diri orang lain. Sopan santun ialah cara terbaik untuk menjaga harga diri orang lain. Ini digunakan untuk menghindari membuat malu, menyinggung dan membuat orang lain merasa tidak nyaman. Tujuan dari penelitian ini ialah untuk menemukan strategi – strategi sopan santun yang digunakan oleh manusia ketika mereka meminta sesuatu. Peneliti memilih komunitas WANACARAKA sebagai subyek penelitian peneliti. Permintaan ini dianalisa berdasarkan teori dari Brown dan Levinson (1978). Dalam WANACARAKA, ada tiga subyek yang terdiri dari; 6 senior, 9 junior dan 8 pengunjung.

Hasil penelitian menunjukkan bahwa para senior lebih memilih menggunakan *positive politeness strategies*. Hal ini berarti bahwa para senior memiliki hubungan yang sangat dekat dengan para junior dan pengunjung. Mereka lebih memilih untuk membuang jauh – jauh jarak yang ada dan menggantinya dengan suatu persahabatan. *Positive politeness strategies* juga digunakan oleh para pengunjung kepada para junior. *Double positive politeness strategies* digunakan oleh para junior ke para senior, para junior ke para pengunjung dan para pengunjung ke para senior. Tujuan dari penggunaan strategi – strategi ini ialah untuk menekankan *positive politeness strategies* yang digunakan atau untuk memberikan penekanan yang lebih terhadap strategi – strategi yang digunakan dalam permintaan. *Negative and double negative politeness strategies* digunakan juga oleh para junior ke senior dan para pengunjung ke para junior. Hal ini berarti mereka lebih memilih untuk membuat jarak dalam percakapan – percakapan mereka.