

AN ANALYSIS OF THE APOLOGY STRATEGIES USED BY
INDONESIAN YOUNG PEOPLE AT TALANGSARI
SEMARANG

A THESIS

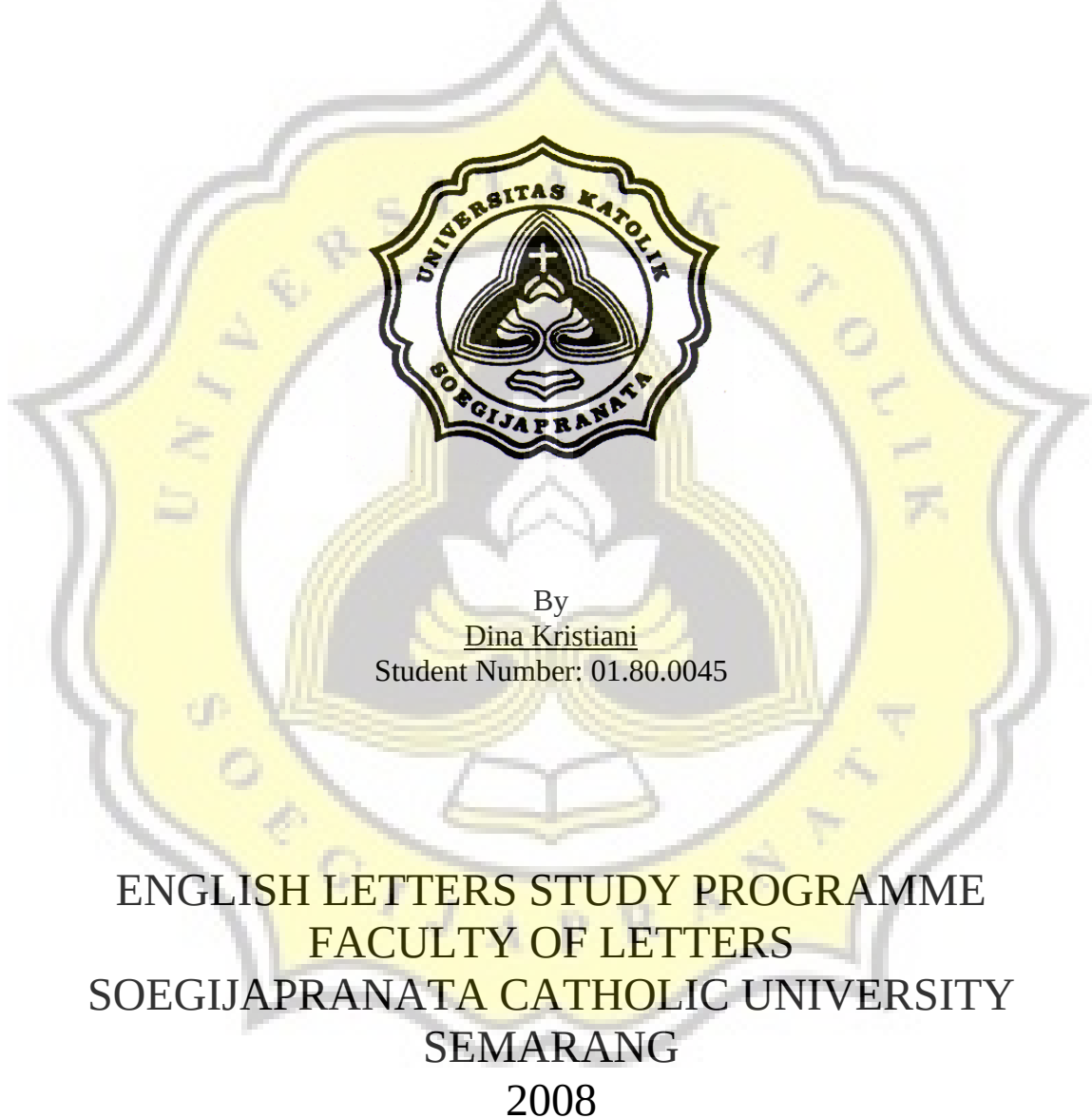


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ENGLISH LETTERS STUDY PROGRAMME
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SOEGIJAPRANATA CATHOLIC UNIVERSITY
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AN ANALYSIS OF THE APOLOGY STRATEGIES USED BY INDONESIAN YOUNG PEOPLE AT TALANG SARI, SEMARANG

A Thesis presented as Partial Fulfillment of the Requirements to Obtain the Sarjana
Sastra Degree in the English Letters study programme



A THESIS ON

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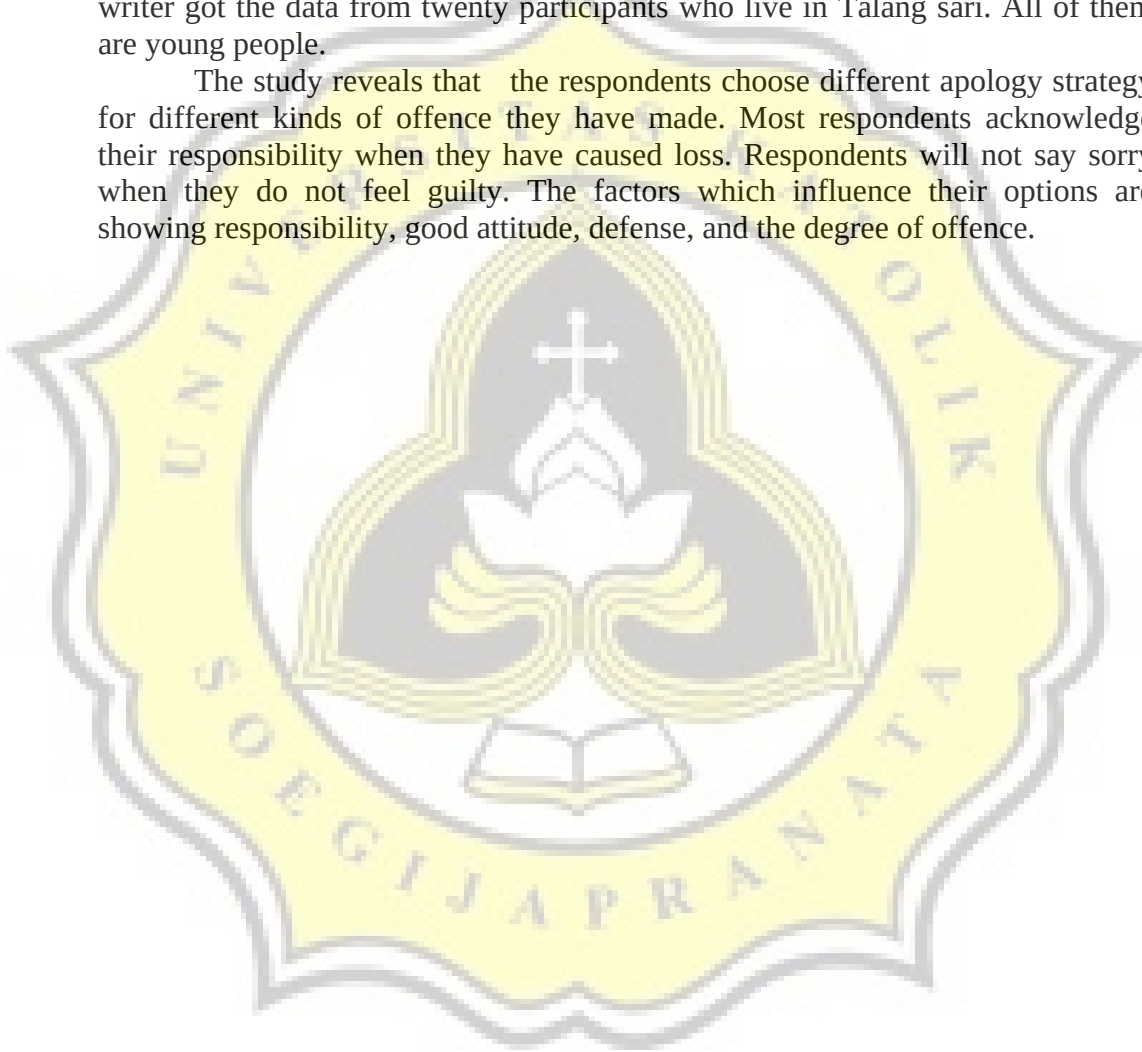
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ABSTRACT

When people have offended others, they may feel guilty and express their guilty feeling by apologizing. However, there are different strategies to express their apology. This study is conducted to find the apology strategy the respondents choose when they make different kinds of offences, and also to find out the factors that influence the choice.

The writer collects the data through questionnaire and interview. The writer got the data from twenty participants who live in Talang sari. All of them are young people.

The study reveals that the respondents choose different apology strategy for different kinds of offence they have made. Most respondents acknowledge their responsibility when they have caused loss. Respondents will not say sorry when they do not feel guilty. The factors which influence their options are showing responsibility, good attitude, defense, and the degree of offence.



ABSTRAK

Ketika orang melakukan kesalahan kepada orang lain, mereka mungkin merasa bersalah dan mengekspresikan perasaan bersalah mereka dengan meminta maaf, walaupun ada strategi yang berbeda untuk mengekspresikan permintaan maaf mereka. Penelitian ini bertujuan untuk mengetahui strategi meminta maaf yang di pilih oleh responden ketika mereka membuat berbagai macam kesalahan, dan juga untuk mengetahui faktor-faktor yang mempengaruhinya.

Penulis mengumpulkan data melalui kuesioner dan wawancara. Penulis mendapatkan data dari 20 orang yang tinggal di Talang sari, Semarang.

Penelitian ini membahas bahwa responden memilih strategi yang berbeda untuk meminta maaf atas berbagai macam kesalahan yang telah mereka perbuat. Beberapa responden mau bertanggung jawab ketika mereka menghilangkan sesuatu. Responden tidak akan meminta maaf apabila mereka tidak merasa bersalah. Faktor-faktor yang mempengaruhi pilihan mereka untuk meminta maaf adalah pertanggung jawaban , sikap yang baik, pembelaan, dan tingkat kesalahan.