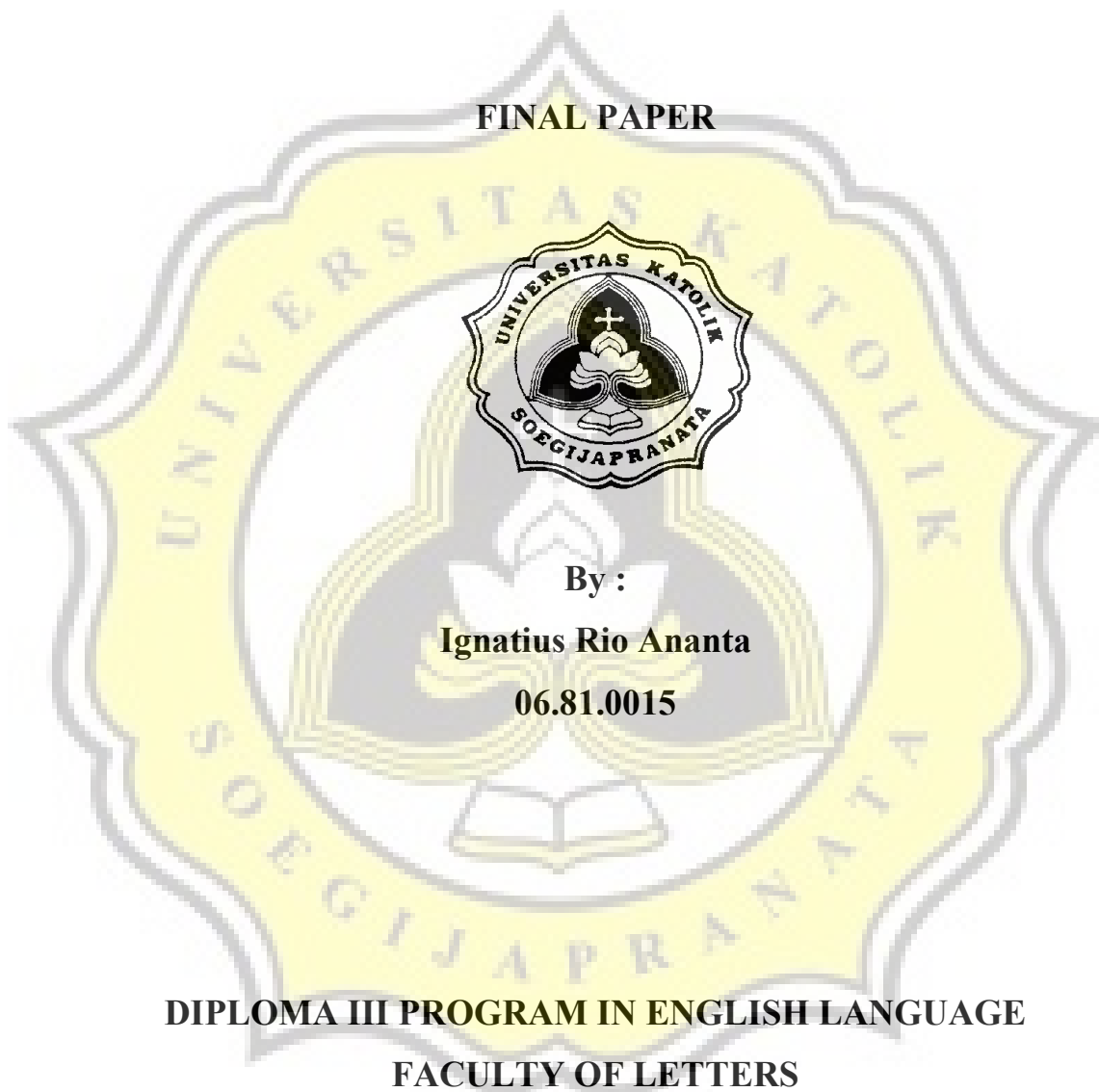


**CUSTOMERS' OPINION ON ELECTRONIC  
TICKETING SYSTEM AT BATAVIA AIR**

**FINAL PAPER**



**By :**

**Ignatius Rio Ananta**

**06.81.0015**

**DIPLOMA III PROGRAM IN ENGLISH LANGUAGE**

**FACULTY OF LETTERS**

**SOEGIJAPRNATA CATHOLIC UNIVERSITY**

**SEMARANG**

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**A Paper Submitted to the Faculty of Letters Soegijapranata Catholic University  
Semarang in Partial Fulfillment of the Requirement for *Ahli Madya* in English**

**Language**

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The writer realizes that there are some weaknesses in this report. Therefore, the writer invites critic and constructive suggestion. Finally, the writer hopes that this writing would be useful for the readers.

The Writer



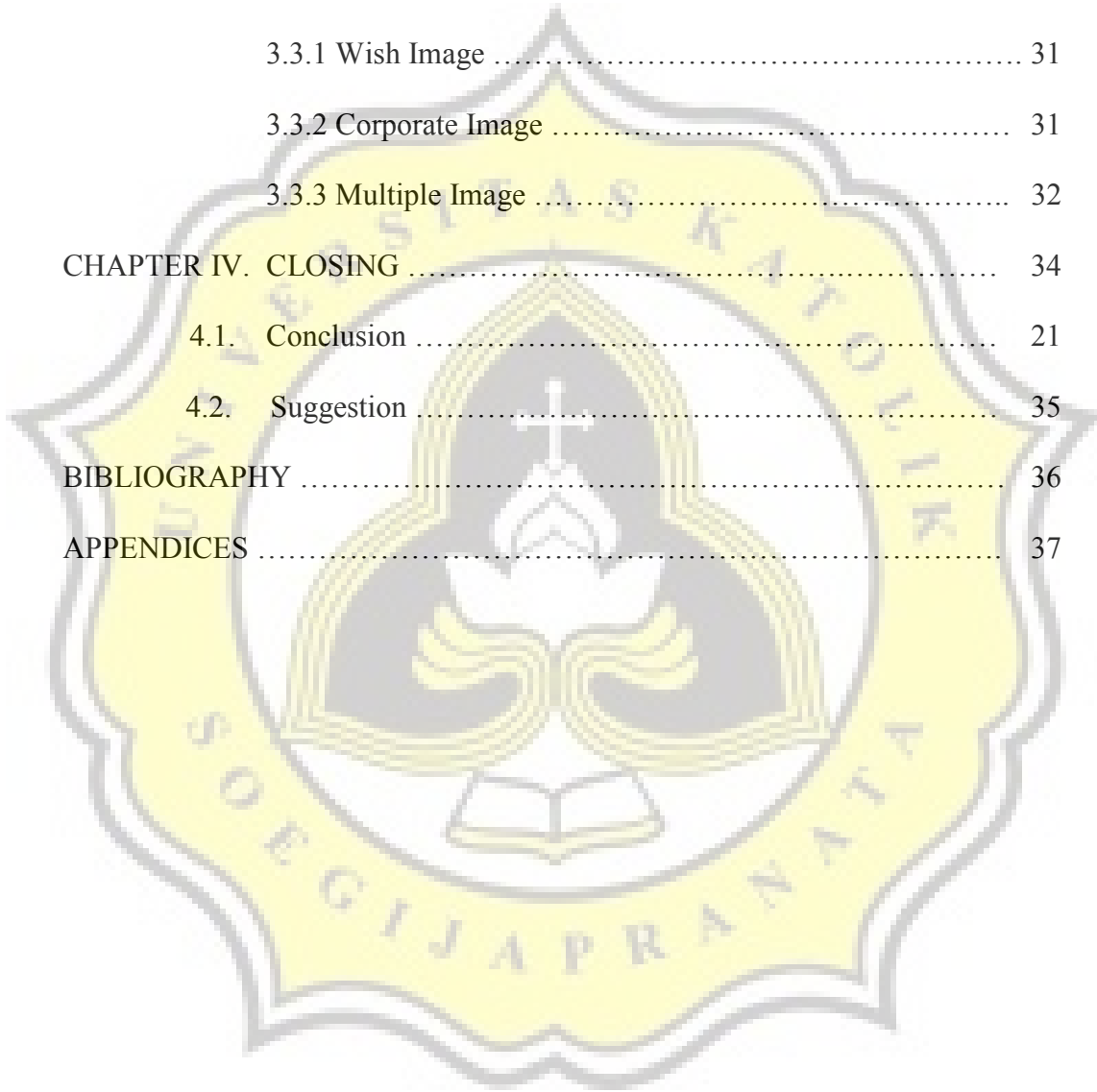
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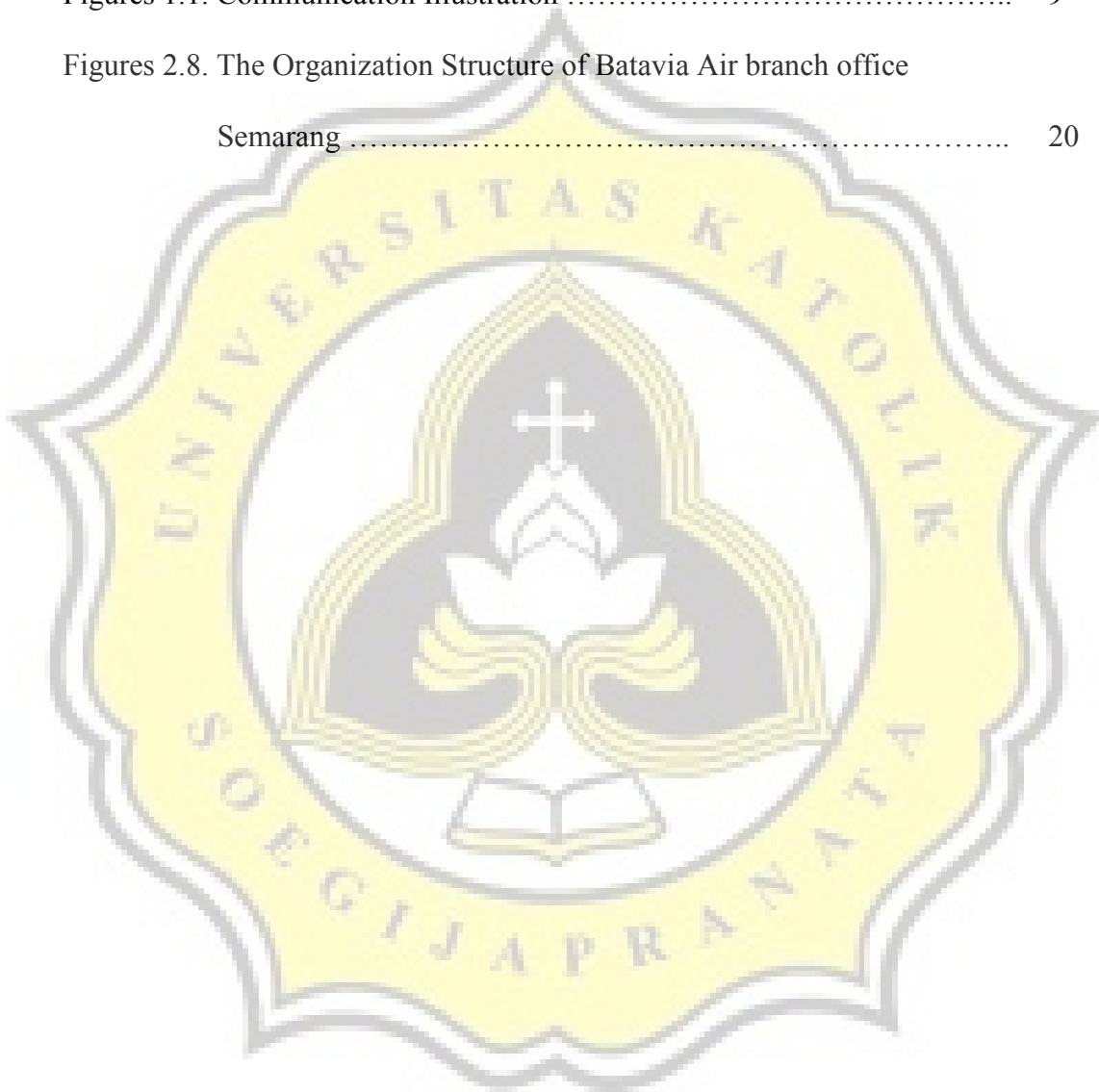


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