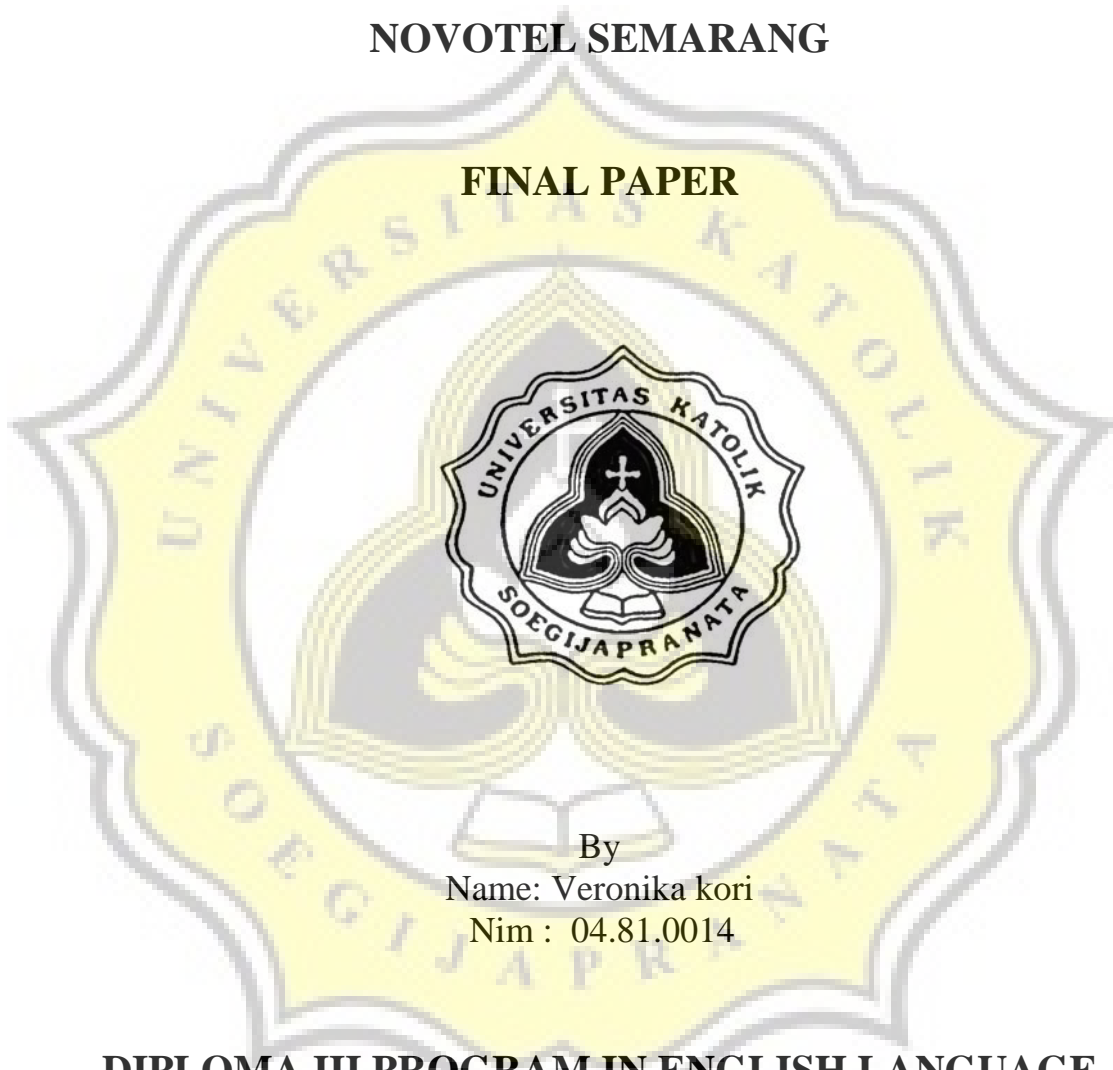


**THE IMPORTANCE OF FOOD AND BEVERAGE  
SERVICE METHODS IN SQUARE RESTAURANT AT  
NOVOTEL SEMARANG**

**FINAL PAPER**



By

Name: Veronika kori

Nim : 04.81.0014

**DIPLOMA III PROGRAM IN ENGLISH LANGUAGE  
FACULTY OF LETTERS  
SOEGIJAPRANATA CATHOLIC UNIVERSITY  
SEMARANG  
2009**

**THE IMPORTANCE OF FOOD AND BEVERAGE  
SERVICE METHODS IN SQUARE RESTAURANT AT  
NOVOTEL SEMARANG**

**FINAL PAPER**

A report submitted to the faculty of Letters Soegijapranata Catholic University in  
partial fulfillment of the requirement for Ahli Madya in English Language

By  
Name: Veronika kori

Nim : 04.81.0014

**DIPLOMA III PROGRAM IN ENGLISH LANGUAGE  
FACULTY OF LETTERS  
SOEGIJAPRANATA CATHOLIC UNIVERSITY  
SEMARANG  
2009**

## FINAL PAPER APPROVAL

Name : Veronika kori

NIM : 04.81.0014

Title: **THE IMPORTANCE OF FOOD AND BEVERAGE SERVICE  
METHODS IN SQUARE RESTAURANT AT NOVOTEL  
SEMARANG**

**Has finished her Final Paper Proposal and is approved to be presented in the  
final examination**

Semarang,

Approved by:

G.M.Adhyanggono,S.S,MA  
Content Advisor

Emilia Ninik.A, M.Hum  
Language Advisor

The paper was presented in front of the Board of Examination at the Faculty of Letters Soegijapranata Catholic University Semarang on

Board of Examiners,

G.M.Adhyanggono,SS.,MA

First Examiner

Emilia Ninik Aydawati,SP,M.Hum

Second Examiner

Dra.RM.Sri Suryaningsih,MA

Third Examiners



Approved by,  
Dean

Henry Hartono, SS., M.Pd

## ACKNOWLEDGEMENT

The writer praises to the Lord whose mercy and blessing guide the writer to finish this paper.

The writer would like to express her sincere gratitude to the following people who have supported helped her, so that the writer can finish the work experience report.

The writer addresses her gratitude to:

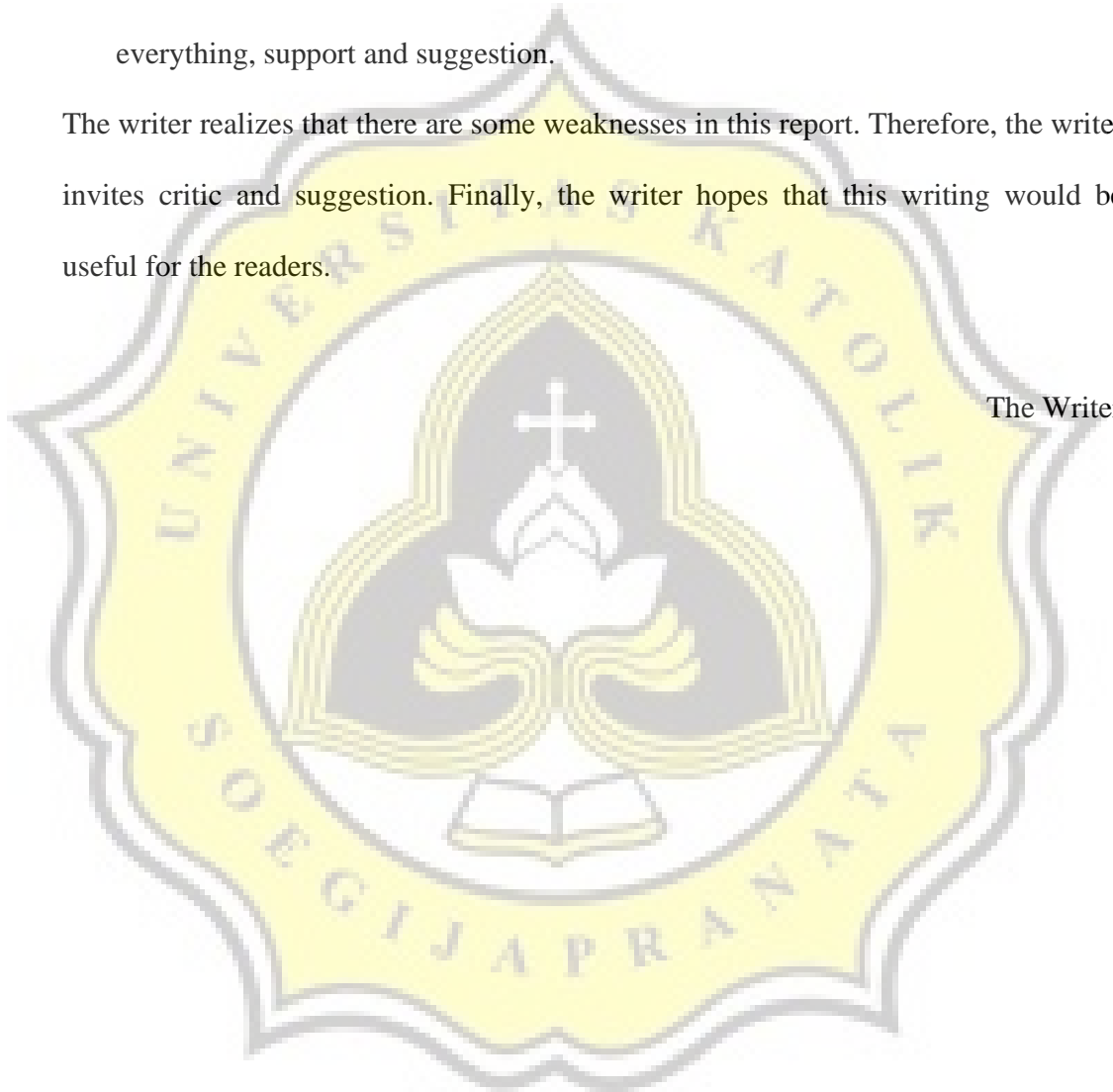
1. Mrs. Heny Hartono, SS., M. pd, the Dean of the Faculty of Letters, Soegijapranata Catholic University
2. Mr. G.M Adhyanggono, S.S., MA, the content Advisor of this report, for his correction, patient, and support in helping the writer to finish this report.
3. Mrs. Emilia Ninik Aydawati, M.Hum the Language Advisor of this report, for his note, kindness, and support
4. Mrs. Emilia Ninik Aydawati, M.Hum, The Final Paper Coordinator
5. Mr. Philippe Le Bourhis, as the General Manager of Novotel Semarang for giving the writer opportunity to have a job training in his company
6. Mr. Sendek Prawinko, the Food and Beverage Manager for his information.
7. My beloved family, Daddy and Mom and also my Brother and my Sister, for their love all the time, support, inspiration and suggestion.

8. All my friends in Square Restaurant Novotel Semarang, thanks for everything, support and suggestion.

9. All my friends In Wisma Asri and special to Dendy thanks for all the time, for everything, support and suggestion.

The writer realizes that there are some weaknesses in this report. Therefore, the writer invites critic and suggestion. Finally, the writer hopes that this writing would be useful for the readers.

The Writer



## TABLE OF CONTENTS

Title.....	i
Final Paper Approval.....	ii
Approval.....	iii
Acknowledgement.....	iv
Table of Contents.....	v
List of Figures.....	vi
List of Appendices.....	vii
Chapter I: Introduction.....	1
1.1. Background of the Study.....	1
1.2. The Objective of the Study.....	2
1.3. The Scope of the Study.....	2
1.4. Review of Literature.....	2
1.4.1. Hotel.....	2
1.4.2. Food and Beverage.....	3
1.4.3. Food Service Method.....	6
1.4.4. Beverages Service Method.....	8
1.4.7. Interior Design.....	9
1.5. Method of Research.....	12
1.5.1. Location of Research.....	12
1.5.2. Type of Study.....	12

1.5.3. Method of data collection.....	12
1.5.4. Method of data analysis.....	13
1.6. Outline of the Final Paper.....	13
Chapter II: Company Profile.....	14
2.1. Name of Company.....	14
2.2 The Location.....	14
2.3. Type of Business.....	14
2.4. History of Company.....	14
2.5. Vision and Mission.....	16
2.6. Job Description.....	17
Chapter III: Discussion.....	19
3.1. The type of Food and Beverage Service Methodat Square Restaurant .....	19
3.2. The importance of Food and Beverage Service Methods at Square Restaurant.....	23
Chapter IV: Conclusion.....	26
4.1. Conclusion.....	26
4.2. Suggestion.....	27

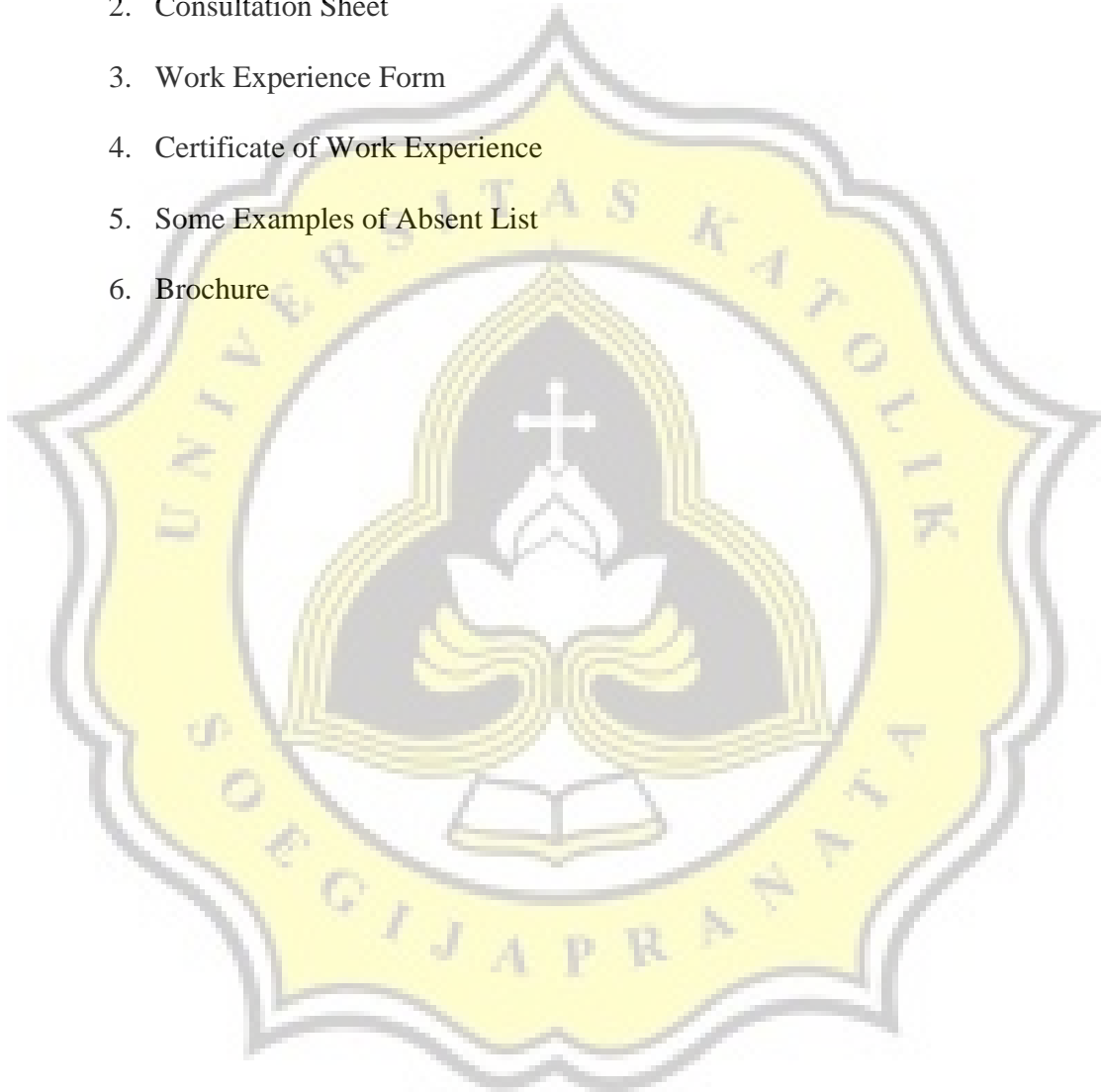
**BIBLIOGRAPHY**

**APPENDICES**



## LIST OF APPENDICES

1. Interview Guide
2. Consultation Sheet
3. Work Experience Form
4. Certificate of Work Experience
5. Some Examples of Absent List
6. Brochure



## **LIST OF FIGURES**

1. The Organizational Structure of Novotel Semarang

