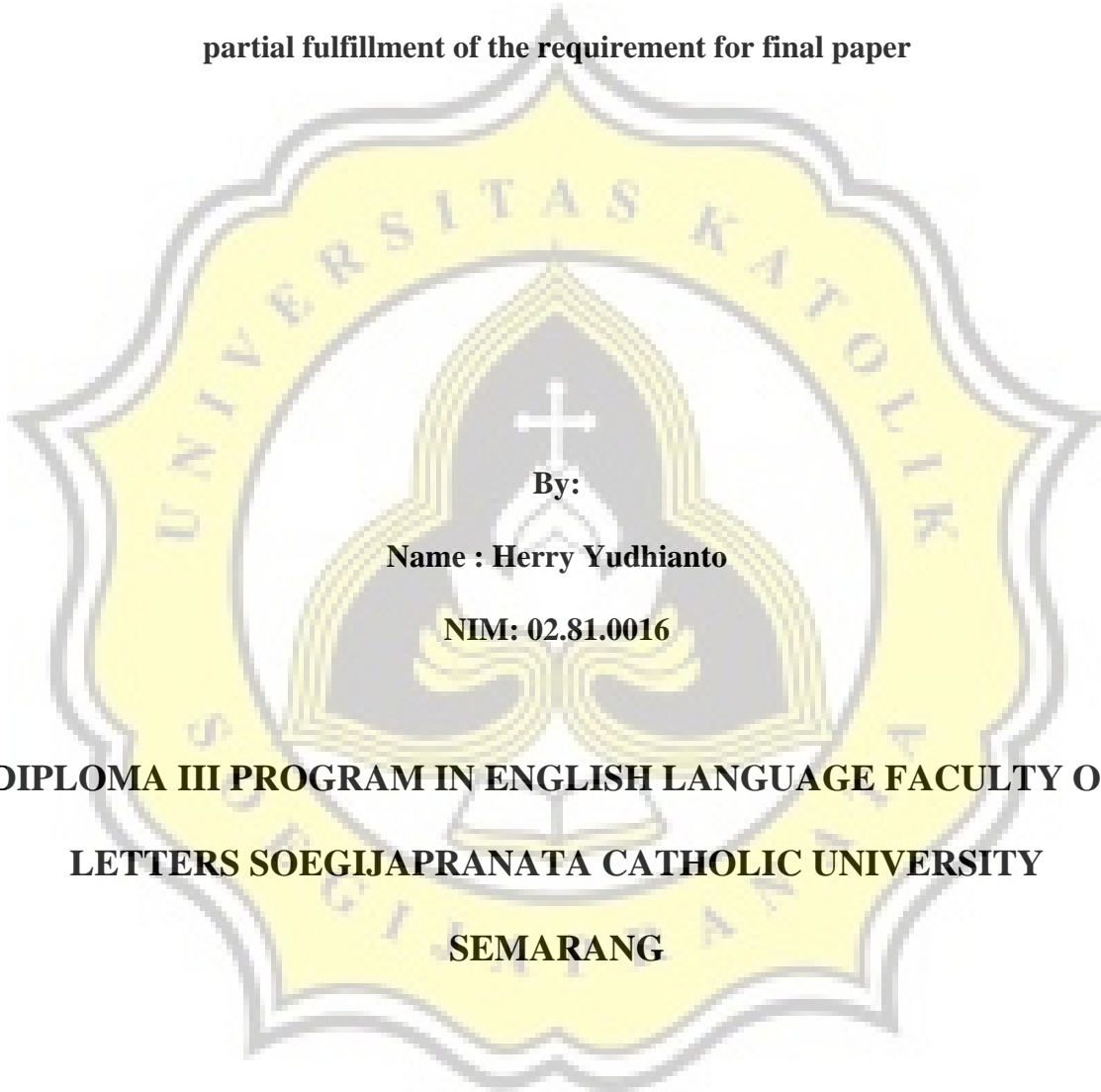


**CUSTOMERS' SATISFACTION ON SERVICES AND FACILITIES IN
ENTERTAINMENT PLAZA SEMARANG**

Final Paper

**A report submitted to the Faculty of Letters, Soegijapranata Catholic University in
partial fulfillment of the requirement for final paper**



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SEMARANG**

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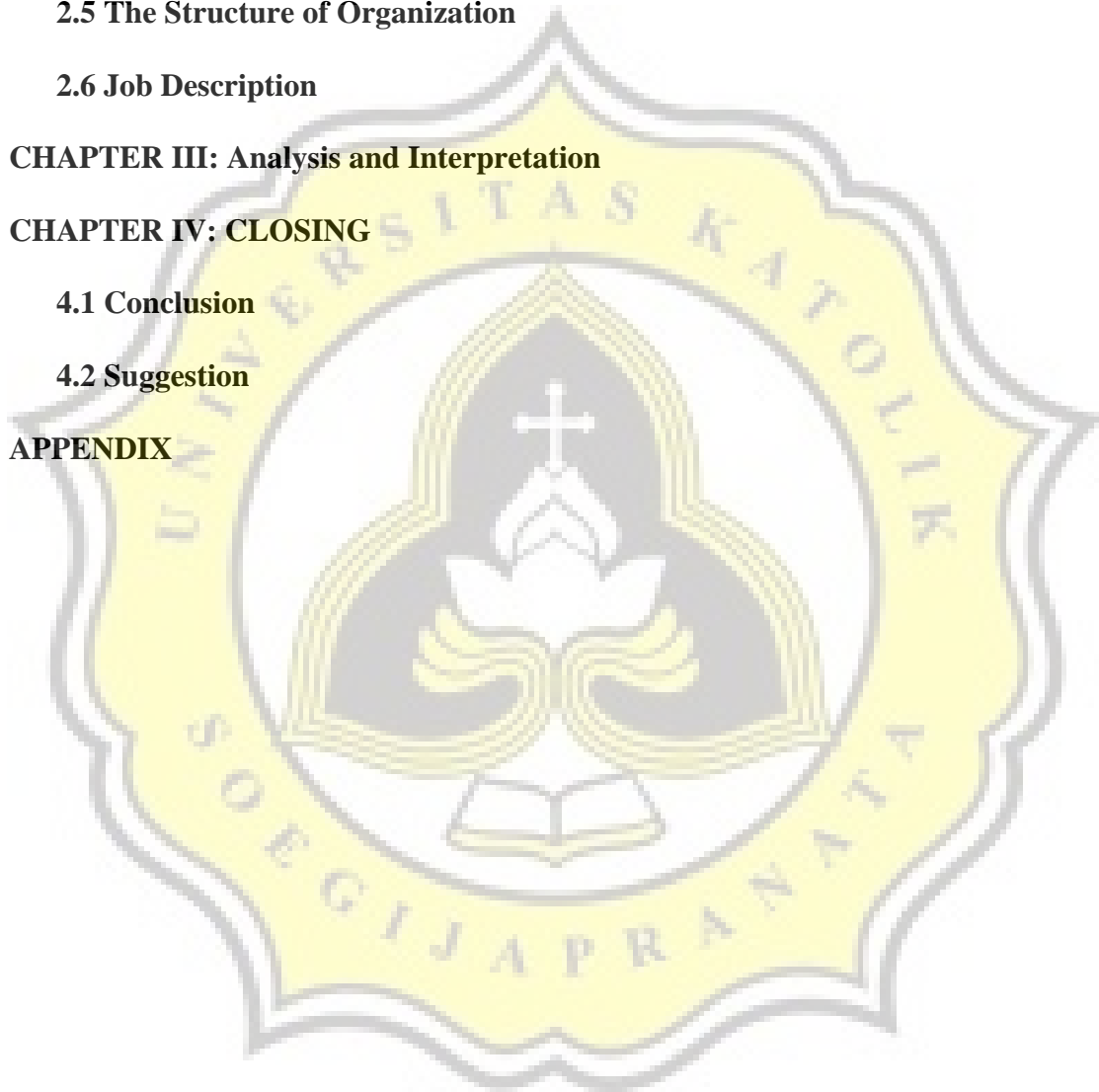
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Personally I realized that this report still have some weaknesses, therefore I would to have some critics and suggestions. Finally, I hope that this writing would be useful for the readers.

The Writer