PATIENTS’ SATISFACTION ON THE SERVICES AND FACILITIES GIVEN
BY TELOGOREJO HOSPITAL SEMARANG

FINAL PAPER

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DIPLOMA III PROGRAM IN ENGLISH LANGUAGE
FACULTY OF LETTERS
SOEGLJAPRANATA CATHOLIC UNIVERSITY
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Final Paper
A report submitted to the Faculty of Letters, Soegijapranata Catholic University
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Semarang, 27 July 2006

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The writer realizes that there are some weaknesses in this final paper. Therefore, the writer invites critic and suggestion. Finally, the writer hopes that this writing would be useful for the readers.

The Writer
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