

### DAFTAR PUSTAKA

- Adiwinata, D., Hidayat, R., & Sinaga, U. (2024). Prosiding Seminar Nasional Manajemen. *Prosiding Seminar Nasional Manajemen*, 3(2), 72–76. 38+Amelia+Intan+Prasasti+Hal+723-726
- Biresaw, H., Boru, B., & Yimer, B. (2020). Quality of nursing work life and associated factors in Amhara Region Referral Hospitals, Northwest Ethiopia: A cross sectional study. *International Journal of Africa Nursing Sciences*, 13(July 2019), 100214. <https://doi.org/10.1016/j.ijans.2020.100214>
- Brooks, B. A., & Anderson, M. A. (2004). Defining quality of nursing work life. *Nursing Economics*, 23(6), 319–326.
- Elsabahy, H. E., Awad, S. A. H., & Ibrahim, I. A. (2019). The Role of Quality of Nursing Work Life and Job Embeddedness in Predicting Nurses' Organizational Citizenship Behavior. *Egyptian Journal of Health Care*, 10(3), 402–409. <https://doi.org/10.21608/ejhc.2019.183116>
- Fathiyah, F., & Pasla, B. N. (2021). Factors Affecting Organizational Citizenship Behavior (OCB) in Jambi Province Government Employees. *Jurnal Prajaiswara*, 24(2), 127–136. <https://doi.org/10.55351/prajaiswara.v2i2.24>
- Fatril, R., Putra, R. B., Dewi, R. C., & Fitri, H. (2022). Pengaruh Servant Leadership dan Kualitas Kehidupan Kerja Terhadap Organizational Citizenship Behavior (OCB) dengan Kepuasan Kerja Sebagai Variabel Intervening pada Dinas Pendidikan Kota Padang. *Journal of Law and Economics*, 1(1), 21–31. <https://doi.org/10.56347/jle.v1i1.37>
- Fitria, R. M., Dewi, R. S., & Febriana, S. K. T. (2016). Peranan Komitmen Organisasi Terhadap Organizational Citizenship Behavior Pada Perawat. *Jurnal Ecopsy*, 2(1), 8–12. <https://doi.org/10.20527/ecopsy.v2i1.510>
- Hamzah, H., Hubeis, M., & Hendri, I. (2020). the Effect of Career Development, Justice Organization and Quality of Work Life To Organizational Commitment and Implications To Organizational Citizenship Behavior of Employees At Pt. Perkebunan Nusantara Xiii. *International Review of Management and Marketing*, 10(3), 101–109. <https://doi.org/10.32479/irmm.10002>
- Hastuti, N. T., & Wibowo, U. D. A. (2020). PENGARUH QUALITY OF WORK LIFE (QWL) DAN ORGANIZATIONAL COMMITMENT (OC) TERHADAP ORGANIZATIONAL CITIZENSHIP BEHAVIOR (OCB) PADA PERAWAT TETAP. *PSIMPHONI*, 1(1), 1–9.
- Hendrawan, A., Suchayawati, H., & Indriyani. (2019). Organizational Citizenship Behavior (OCB) pada Karyawan Akademi Maritim Nusantara. *Jurnal Unimus*, 39–48. <https://media.neliti.com/media/publications/175931-ID-none.pdf>
- Hidayah, N., & Hendarsjah, H. (2021). The Impact of Quality of Work Life (QWL) and Work Motivation on The Organizational Citizenship Behavior (OCB) with Job Satisfaction as a Mediating variables. *JPPI (Jurnal Penelitian Pendidikan Indonesia)*, 7(3). <https://doi.org/10.29210/020211247>
- Imelia, F., Zamralita, & Daniel, L. (2023). Pengaruh Kualitas Kehidupan Kerja Terhadap Keterikatan Kerja Pada Karyawan Generasi Z. *Journal of Social and Economics Research*, 5(2), 1425–1437. <https://doi.org/10.54783/jsr.v5i2.237>
- Junaidi. (2010). R Tabel Product Moment. *Art &Photos*, 4. <https://www.slideshare.net/hendrayudha9028/19-tabelnilaikritisrpearson>
- Kayaalp, A., Page, K. J., & Gumus, O. (2021). Job satisfaction and transformational leadership as the antecedents of OCB role definitions: The

- moderating role of justice perceptions. *International Journal of Business Science and Applied Management*, 16(2), 89–101.
- Kusumajati, D. A. (2014). Organizational Citizenship Behavior (OCB) Karyawan pada Perusahaan. *Humaniora*, 5(1), 62. <https://doi.org/10.21512/humaniora.v5i1.2981>
- Legowo, A., & Soliha, E. (2022). Kualitas Kehidupan Kerja, Employee Engagement, dan Resistance to Change Terhadap Organizational Citizenship Behavior. *Jurnal Dinamika Ekonomi & Bisnis*, 19(2), 103–124. <https://doi.org/10.34001/jdeb.v19i2.3216>
- Mahayasa, I. G. A., & Suartina, I. W. (2019). Peran Organizational Citizenship Behavior (Ocb) Dalam Peningkatan Pencapaian Tujuan Organisasi: Sebuah Kajian Literatur. *Juima*, 2(2), 16–20.
- Nahrisah, E., & Imelda, S. (2019). Dimensi Organizational Citizenship Behavior (OCB) dalam Kinerja Organisasi. *Jurnal Ilmiah Kohesi*, 3(3). <https://doi.org/10.21831/efisiensi.v10i1.3965>
- Najih, S., & Mansyur, A. (2022). Organizational Citizenship Behavior (OCB): Efek Budaya Organisasi dan Work-Family Conflict. *Jesya (Jurnal Ekonomi & Ekonomi Syariah)*, 5(1), 347–354. <https://doi.org/10.36778/jesya.v5i1.554>
- Organ, D. W. (1988). *Organizational citizenship behavior: The good soldier syndrome*. Lexington, MA: Books/DC Heath and Com.
- Osman, S. R., Omar, H. A., & Elsayed, S. M. (2022). The relationship between quality of work life and organizational citizenship behaviors of teachers. *Egyptian Journal of Health Care*, 13(2), 1405–1408.
- Phuong, N. N. D., & Dong, L. N. T. (2021). Organizational citizenship behavior: Scale development and validation. *Ho Chi Minh City Open University Journal of Science - Social Sciences*, 11(1), 15–24. <https://doi.org/10.46223/hcmcoujs.soci.en.11.1.1904.2021>
- Pujianto, W. E., Solikhah, A., & Supriyadi. (2022). *Strategic: Journal of Management Sciences Pengaruh Komitmen Organisasi Dan Kepuasan Kerja Terhadap Organizational Citizenship Behavior ( OCB ) Pada PT . Kerta Rajasa Raya Mojokerto kompetitif ( Putri et al . 2021 ) . Para pelaku bisnis saling bersaing unt.* 2(July), 63–76.
- Rahmawati, T., & Ramadhika, A. (2024). Analisis Sistem Dan Kompleksitas Pelayanan RS. *Economics and Didital Business Revie*, 5(1), 284–299.
- Rahmayanti, F., Kristanti, S. T. F., & Dewi, R. S. (2017). 195917-ID-faktor-faktor-yang-mempengaruhi-organiza. *Faktor-Faktor Yang Mempengaruhi Organizational Citizenship Behavior (Ocb)*, 115–119.
- Rohmayanti, E., & Wijayanti, C. D. (2023). Quality of Nursing Work Life terhadap Kinerja Perawat. *Open Access Jakarta Journal of Health Sciences*, 2(7), 810–816. <https://doi.org/10.53801/oajjhs.v2i7.231>
- Roshangar, F., Agheli, R., Parvan, K., Sarbakhsh, P., & Gholipour, M. (2017). *Pharmacophore ORGANIZATIONAL CITIZENSHIP BEHAVIORS AND QUALITY OF NURSES WORK LIFE*. 8, 1–10.
- Rudini, A. (2024). Pengaruh organizational citizenship behavior (OCB) dan komitmen organisasi terhadap kinerja pegawai ASN sekretariat daerah Kabupaten Kotawaringin Timur. *Journal of Innovation Research and Knowledge*, 4(2), 1235–1254. <https://www.bajangjournal.com/index.php/JIRK/article/view/8260>
- Sugiyono, P. D. (2013). *METODE PENELITIAN KUANTITATIF, KUALITATIF DAN R & D*.

- Sumiati, Ardiana, I. D. K. R., & Pratiwi, A. I. (2018). *PENGARUH KOMITMEN ORGANISASI, QUALITY OF WORK LIFE (QWL) TERHADAP ORGANIZATION CITIZENSHIP BEHAVIOR (OCB) DAN KINERJA PEGAWAI PADA DINAS KEPENDUDUKAN DAN PENDATANGAN SIPIL KABUPATEN BANGKALAN MADURA JAWA TIMUR*. 05(01), 1–23.
- Tambe, S., & Shanker, M. (2014). *A Study of Organizational Citizenship Behaviour ( OCB ) and Its Dimensions : A Literature Review*. 67–73.
- Walidya, A. U., & Izzati, U. A. (2023). Hubungan antara Quality of Work Life dengan Organizational Citizenship Behavior pada Guru Tetap Yayasan The Relationship between Quality of Work Life and Organizational Citizenship Behavior in Permanent Foundation Teachers. *Character Jurnal Penelitian Psikologi*, 10(01), 636–652.  
<https://ejournal.unesa.ac.id/index.php/character/article/view/53636>

