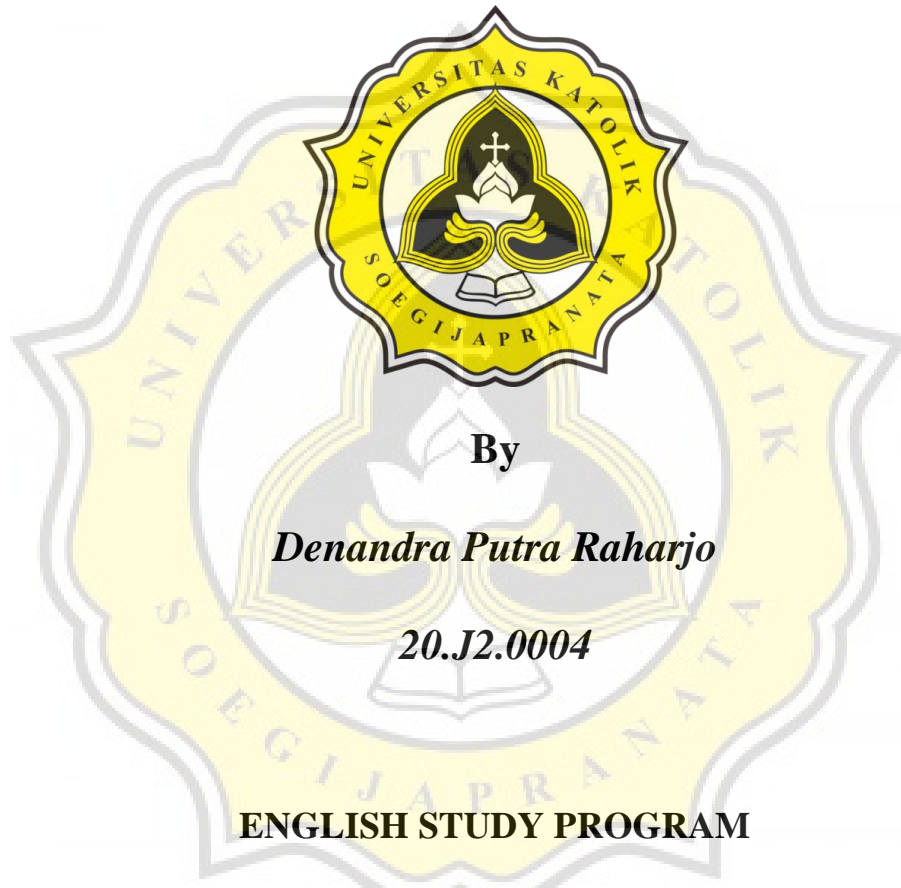


**THE PROBLEM IDENTIFICATION AND SOLUTION OF
KITCHEN MANAGEMENT AT HOTEL GRIPTHA**



By

Denandra Putra Raharjo

20.J2.0004

ENGLISH STUDY PROGRAM

FACULTY OF LANGUAGE AND ARTS

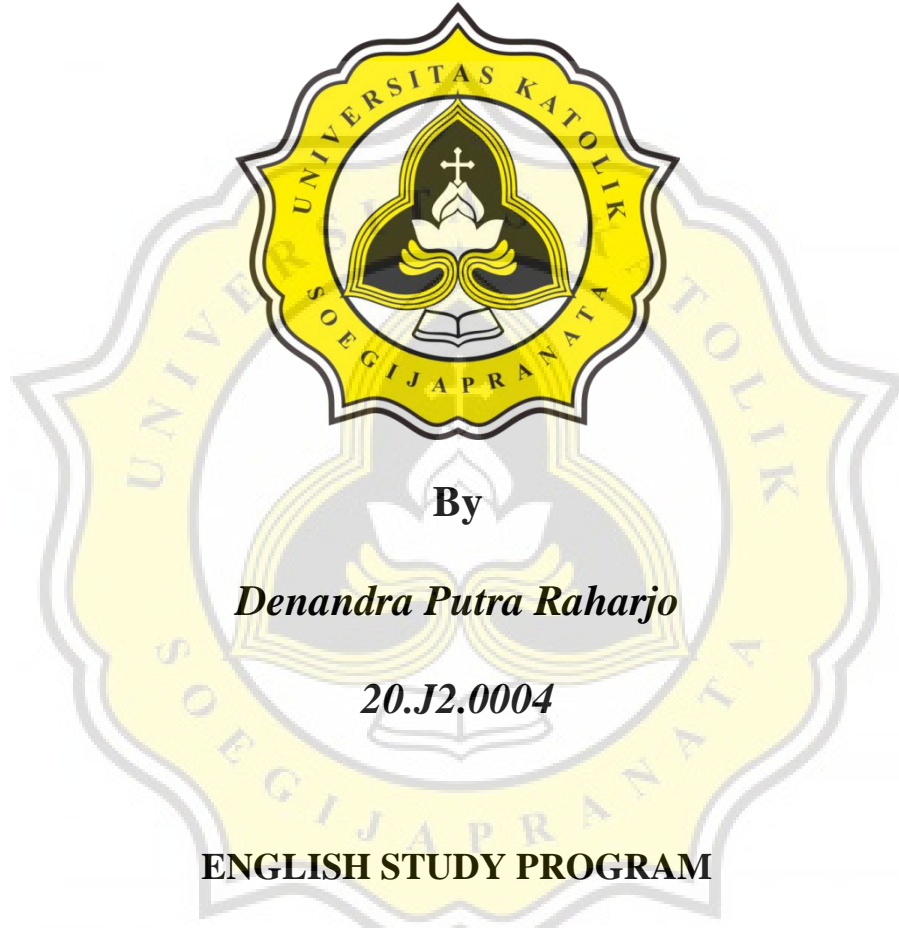
SOEGIJAPRANATA CATHOLIC UNIVERSITY

SEMARANG

2024

**THE PROBLEM IDENTIFICATION AND SOLUTION OF
KITCHEN MANAGEMENT AT HOTEL GRIPTHA**

**A Final Report Presented as a Partial Fulfillment for the Requirements for the
Degree of *Sarjana Sastra* in the English Study Program**



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SUMMARY

Over the years, the world of work is getting more competitive. One of the ways universities prepare their students to face the work competition is by conducting internship programs. The writer decided to apply for an internship program at Hotel Griptha since he wants to obtain experience working in a significant company. The writer receives an opportunity to participate in PT Griptha Putra Persada's internship program for six months, from August 1 to January 31, 2024. The writer chose the Griptha Hotel, which is in the hospitality business. The writer is assigned to the Food and Beverage department, where he will perform the duties and responsibilities of an area supervisor and employee. During the internship program, writers who have studied distribution and human resource theory in class can apply these theories and skills immediately in their work. For example, the writer inspects the distribution of supplies between suppliers and buyers while checking arriving food ingredients and submitting requests for food ingredients. Aside from that, the writer can use theories learned in human resource courses to monitor overall staff performance. Furthermore, the writer obtained much knowledge and experience interacting in a work atmosphere that differs significantly from a college environment.

RINGKASAN

Selama bertahun-tahun, dalam dunia kerja menjadi semakin kompetitif. Salah satu cara universitas mempersiapkan mahasiswa dalam menghadapi dunia kerja yang sangat kompetitif adalah dengan menawarkan program magang. Penulis memiliki kesempatan dalam mengikuti program magang yang ditawarkan oleh PT Griptha Putra Persada selama 6 bulan dari tanggal 1 Agustus 2023 sampai dengan 31 Januari 2024. Penulis memilih Hotel Griptha yang bergerak dalam bidang industry *Hospitality*. Penulis ditempatkan dalam departemen *Food and Beverages* dengan tugas dan tanggung jawab menjadi pengawas area dan karyawan. Selama melakukan program magang, penulis yang telah menerima teori teori distribusi dan *human resource* di kelas memiliki kesempatan untuk menerapkan teori dan keterampilan tersebut dalam pekerjaan secara langsung. Sebagai contoh, pemeriksaan distribusi barang antar *supplier* dengan pembeli yang diterima di kelas diterapkan oleh penulis saat memeriksa bahan makanan yang datang dan juga disaat melakukan pengajuan permintaan bahan makanan, selain itu penulis juga dapat menerapkan teori teori dalam mata kuliah *human resource* dalam pengawasan keseluruhan kinerja karyawan Selanjutnya penulis mendapatkan banyak ilmu dan pengalaman dalam berinteraksi di lingkungan kerja yang sangat terasa berbeda dengan lingkungan kampus