

## Fwd: icic2020 notification for paper 118

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**Fx. Hendra Prasetya** <[hendra@unika.ac.id](mailto:hendra@unika.ac.id)>

Sep 19, 2020,  
5:58 PM

to me, Yoga

Pengumuman ICIC 2020

----- Forwarded message -----

From: **icic2020** <[icic2020-0@easychair.org](mailto:icic2020-0@easychair.org)>

Date: Sab, 19 Sep 2020 5.08 PM

Subject: icic2020 notification for paper 118

To: Fx Hendra Prasetya <[hendra@unika.ac.id](mailto:hendra@unika.ac.id)>

Dear Fx Hendra Prasetya

We are pleased to inform you that your paper:

Paper ID: 118

Title: Investigating the Impact of System and Service Qualities on Customer Loyalty in Acceptance of E-Marketplace

that submitted to the 5th International Conference on Informatics and Computing (ICIC2020) has been ACCEPTED for an oral presentation. We cordially invite you to attend by presenting your paper in the ICIC2020.

It is mandatory to prepare the camera-ready paper as per the instructions listed on ICIC2020 website (<https://icic-aptikom.org/2020/preparing-final-manuscript/>) and your paper will not be published unless the following are done:

1. Revise your paper(s) according to the reviewers' comments. The detail review is listed in the below of this email.
2. The accepted similarity level is maximum 20% which you may check using Turnitin or other similar plagiarism check.
3. Format your camera-ready paper as per guidelines and follow strictly the A4-IEEE format in pdf file by creating it using IEEE pdf express. (<https://www.pdf-express.org/plus>)
4. Fill the registration form that can be accessed from the website (<https://icic-aptikom.org/2020/#registration>) and submit it to co including the proof of your payment

and proof of student status when it is relevant.

5. Send your camera-ready paper (in MS Word and PDF) also the presentation file to [forms.gle/mPN3biujstQRVY8p9](https://forms.gle/mPN3biujstQRVY8p9).

6. Electronic IEEE copyright form will be sent to the correspondent e-mail for each of your accepted paper.

Please be reminded that the due date for early bird registration is 15 October 2020. At least one author has to register for the conference.

The conference will take place by VIRTUAL from 3rd – 4th November 2020. As soon as the schedule is completed, it will be posted on the conference website.

All related conference materials can be found at <https://icic-aptikom.org/> Please let us know if you have any questions regarding registration.

With a warmest regard,

Technical Program Chairs  
Achmad Nizar Hidayanto  
Husni Teja Sukmana  
Prihandoko

SUBMISSION: 118

TITLE: Investigating the Impact of System and Service Qualities on Customer Loyalty in Acceptance of E-Marketplace

----- REVIEW 1 -----

SUBMISSION: 118

TITLE: Investigating the Impact of System and Service Qualities on Customer Loyalty in Acceptance of E-Marketplace

AUTHORS: Fx Hendra Prasetya, Bernardinus Harnadi, Agus Nugroho and Albertus Widiatoro

----- Overall evaluation -----

SCORE: 2 (accept)

----- TEXT:

This paper aims to investigate the influence of System and Service Quality on Customer Loyalty in their acceptance of e-marketplaces.

----- REVIEW 2 -----

SUBMISSION: 118

TITLE: Investigating the Impact of System and Service Qualities on Customer Loyalty in Acceptance of E-Marketplace

AUTHORS: Fx Hendra Prasetya, Bernardinus Harnadi, Agus Nugroho and Albertus Widianoro

----- Overall evaluation -----

SCORE: 2 (accept)

----- TEXT:

Below are my comments on this paper:

1. Congratulation to the authors for this paper that has been written well.
2. Please discuss the research gaps clearly in the introduction section.
3. Add the e-commerce context when developing the hypotheses.
4. Please add discussion and implications of your findings both on practices and theories.

# Fwd: ICIC-Aptikom 2020 Paper 118 Receipt

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**Fx. Hendra Prasetya**

Wed, May 22, 10:50 AM (3 days ago)

to me

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From: <[noreply@uinjkt.ac.id](mailto:noreply@uinjkt.ac.id)>

Date: Fri, Oct 9, 2020 at 4:09 PM

Subject: ICIC-Aptikom 2020 Paper 118 Receipt

To: <[hendra@unika.ac.id](mailto:hendra@unika.ac.id)>

Dear FX Hendra Prasetya,

Thank you for registering your paper ID: 118 to ICIC-Aptikom 2020.  
Please find the receipt of your payment attached.

Best Regards  
ICIC Committee

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# Fwd: ICIC Invitation to Closing of ICIC 2020 and E-copyright Transfer

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**Fx. Hendra Prasetya**

Wed, May 22, 10:50 AM  
(3 days ago)

to me

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From: **Fx. Hendra Prasetya** <[hendra@unika.ac.id](mailto:hendra@unika.ac.id)>

Date: Wed, Nov 4, 2020 at 1:17 PM

Subject: Re: ICIC Invitation to Closing of ICIC 2020 and E-copyright Transfer

To: icic2020 <[icic2020-0@easychair.org](mailto:icic2020-0@easychair.org)>

I accept the invitation.

On Wed, Nov 4, 2020 at 11:19 AM icic2020 <[icic2020-0@easychair.org](mailto:icic2020-0@easychair.org)> wrote:

Dear Fx Hendra Prasetya,

We thank you for your participation in this year ICIC, we invite you to attend the closing of ICIC 2020, here is our meeting detail:

Date Time: November 4, 2020, 12.00 PM Jakarta Time

Topic: The Closing of ICIC APTIKOM 2020

Join Zoom Meeting on <https://s.id/ICIC2020>

or you can also join with the following details:

Meeting ID: 556 555 3248

Passcode: ICIC2020

Note: This link is just for you, should not be shared with others. Please standby around 11.30 since we will have several announcements.[UPDATED]

We also want to take this opportunity to provide you with information on the progress of your copyright transfer. ICIC 2020 uses electronic copyright transfer and in that regard, we need you to fill this form no later than November 7, 2020, at 12 PM. ONLY ONE AUTHOR on EACH PAPER SHOULD FILL THE FORM, please discuss with your co-author first.[UPDATED]

<https://forms.gle/B12SBSowz1yvseKq9>

Please be aware that the manuscript submission process will not be able to continue until this important step is completed. Thank you, in advance, for your consideration and effort.

If you need more information about ICIC 2020 do not hesitate to contact us through the contact person listed on our website <https://icic-aptikom.org/2020>

Best Regards,  
ICIC Publication Committee

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# Fwd: ICIC 2020 Participant Certificate

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**Fx. Hendra Prasetya**

Wed, May 22, 10:51 AM (3  
days ago)

to me

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From: <[dewi.khairani@uinjkt.ac.id](mailto:dewi.khairani@uinjkt.ac.id)>

Date: Mon, Nov 9, 2020 at 7:41 PM

Subject: ICIC 2020 Participant Certificate

To: <[hendra@unika.ac.id](mailto:hendra@unika.ac.id)>

Dear FX Hendra Prasetya, ST, MT

Please find your participant certificate in the attachment below

Best regards,  
Committee

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