

CHAPTER 3

METHOD OF DATA COLLECTION AND ANALYSIS

3.1 Research Design

In order to acquire data for this study, the researcher utilized qualitative methods. Humanistic and interpretative understanding of human experience is the primary objective of qualitative research. According to Creswell (2014) quantitative research methods take a different approach to scholarly inquiry than qualitative methods. In spite of their similarities, qualitative methods rely on text and image data, have distinct data analysis steps, and employ a variety of designs. Interpretative and naturalistic: qualitative research This implies that qualitative researchers examine objects in their natural environments, attempting to make sense of events or determine their significance based on what people believe they mean. (J. M. CRESWELL, 2014)

3.2 Method of Data Collection

The researcher collected data by distributing questionnaires to the respondents. Here the researcher involved some students to represent FLA students.

3.2.1 Participants

In this study, researchers distribute this questionnaire to FLA students. The students selected by the researchers were the 2020 students and a total of 22 students.

3.2.2 Instrument

The writer collected the data using DCT (Discourse Completion Task). DCT is a data elicitation method largely employed in cross-cultural and interlingual

pragmatics that yields massive amounts of data on cross-linguistic speech acts that are both different and comparable in context (Ogiermann, 2018).

3.2.3 Procedure

The writer conducted the following steps for their research:

- a. Preparing the Discourse Completion Test (DCT) with contexts inside and outside the classroom
- b. Collecting students to complete the DCT
- c. Distributing the DCT to the students
- d. Analyzing the results of the DCT
- e. Writing the report of the research

3.3. Method of Data Analysis

Using the theories of request strategies and politeness, the researcher analyzed the data to answer the study questions. First, the data were categorized according to the request tactics employed, and then they were analyzed.