

Pengumuman ICIC 2020

----- Forwarded message -----

From: **icic2020** <icic2020-0@easychair.org>
Date: Sab, 19 Sep 2020 5.08 PM
Subject: icic2020 notification for paper 118
To: Fx Hendra Prasetya <hendra@unika.ac.id>

Dear Fx Hendra Prasetya

We are pleased to inform you that your paper:

Paper ID: 118

Title: Investigating the Impact of System and Service Qualities on Customer Loyalty in Acceptance of E-Marketplace

that submitted to the 5th International Conference on Informatics and Computing (ICIC2020) **has been ACCEPTED for an oral presentation.** We cordially invite you to attend by presenting your paper in the ICIC2020.

It is mandatory to prepare the camera-ready paper as per the instructions listed on ICIC2020 website (<https://icic-aptikom.org/2020/preparing-final-manuscript/>) and your paper will not be published unless the following are done:

1. Revise your paper(s) according to the reviewers' comments. The detail review is listed in the below of this email.
2. The accepted similarity level is maximum 20% which you may check using Turnitin or other similar plagiarism check.
3. Format your camera-ready paper as per guidelines and follow strictly the A4-IEEE format in pdf file by creating it using IEEE pdf express. (<https://www.pdf-express.org/plus>)
4. Fill the registration form that can be accessed from the website (<https://icic-aptikom.org/2020/#registration>) and submit it to co including the proof of your payment and proof of student status when it is relevant.
5. Send your camera-ready paper (in MS Word and PDF) also the presentation file to forms.gle/mPN3biujstQRVY8p9.
6. Electronic IEEE copyright form will be sent to the correspondent e-mail for each of your accepted paper.

Please be reminded that the due date for early bird registration is 15 October 2020. At least one author has to register for the conference.

The conference will take place by VIRTUAL from 3rd – 4th November 2020. As soon as the schedule is completed, it will be posted on the conference website.

All related conference materials can be found at <https://icic-aptikom.org/> Please let us know if you have any questions regarding registration.

With a warmest regard,

Technical Program Chairs
Achmad Nizar Hidayanto
Husni Teja Sukmana
Prihandoko

SUBMISSION: 118

TITLE: Investigating the Impact of System and Service Qualities on Customer Loyalty in Acceptance of E-Marketplace

----- REVIEW 1 -----

SUBMISSION: 118

TITLE: Investigating the Impact of System and Service Qualities on Customer Loyalty in Acceptance of E-Marketplace

AUTHORS: Fx Hendra Prasetya, Bernardinus Harnadi, Agus Nugroho and Albertus Widianoro

----- Overall evaluation -----

SCORE: 2 (accept)

----- TEXT:

This paper aims to investigate the influence of System and Service Quality on Customer Loyalty in their acceptance of e-marketplaces.

----- REVIEW 2 -----

SUBMISSION: 118

TITLE: Investigating the Impact of System and Service Qualities on Customer Loyalty in Acceptance of E-Marketplace

AUTHORS: Fx Hendra Prasetya, Bernardinus Harnadi, Agus Nugroho and Albertus Widianoro

----- Overall evaluation -----

SCORE: 2 (accept)

----- TEXT:

Below are my comments on this paper:

1. Congratulation to the authors for this paper that has been written well.
2. Please discuss the research gaps clearly in the introduction section.
3. Add the e-commerce context when developing the hypotheses.
4. Please add discussion and implications of your findings both on practices and theories.

