

## DAFTAR PUSTAKA

- A.Jhen, Karen. 1995. *Multimethod Examination of the Benefits and Detriments of Intragroup Conflict*. INFORM Global : hal 256.
- BPS. 2011. *Buku Industri Besar-Sedang Kota Semarang*.
- Carsten K. W. De Dreu & Laurie R. Weingart. 2003. *Task Versus Relationship Conflict, Team Performance, and Team Member Satisfaction: A Meta-Analysis*. *Journal of Applied Psychology*. Vol 88, No 4, 741-749.
- Curşeu, Petru Lucian & Sandra G. L. Schruijer. 2010. *Does Conflict Shatter Trust or Does Trust Obliterate Conflict? Revisiting the Relationship Between Team Diversity, Conflict, and Trust*. American Psychological Association. Vol 14, No 1, 66-79.
- De Dreu, C. K. W & Bianca Beersma. 2005. *Conflict In Organizations : Beyond Effectiveness and Performance*. EUROPEAN JOURNAL OF WORK AND ORGANIZATIONAL PSYCHOLOGY: hal 105–117
- Ghozali, Imam. 2011. *Aplikasi Analisis Multivariate dengan Program IBM SPSS 19*. Semarang: Badan Penerbit Universitas Diponegoro.
- Gibson et al., 2003. *Organizations : Behavior, Structure, Processes, Eleventh Edition*.
- Hellriegel & Slocum. 2011. *Organizational Behavior, 13<sup>th</sup> Edition*. Mason, USA: South-Western Cengage Learning.
- Jogiyanto H.M. 2010. *Metodologi Penelitian Bisnis : Salah Kaprah dan Pengalaman Pengalaman*. Yogyakarta: BPFY-Yogyakarta.
- Kacmar, K. Michele., Daniel G. Bachrach., Kenneth J. Harris., and David Noble. 2012. *Exploring the role of supervisor trust in the associations between multiple sources of relationship conflict and organizational citizenship behavior*. Elsevier. 43-54.

M.L. Raes, Anneloes., Mariëlle G. Heijltjes., Ursula Glunk., Robert A. Roe. *Conflict, Trust, and Effectiveness in Teams Performing Complex Tasks: A Study of Temporal Pattern*. Netherlands: Universiteit Masstricht-Faculty of Economics and Business Administration-Department of Organization and Strategy.

Pisca, Yessy. 2011. *Pengaruh Insentif dan Locus Of Control Terhadap Kinerja*. Skripsi (tidak dipublikasikan). Program Sarjana UNIKA Soegijapranata Semarang.

Randall S. Peterson & Kristin Jackson Behfar. 2003. *The Dynamic Relationship between performance feedback, trust, and conflict in groups: A Longitudinal Study*. Didownload dari <http://www.sciencedirect.com> tanggal 07 April 2012.

Robert B. Maddux. 2001. *Team Building, Terampil Membangun Tim Handal*. Jakarta : Erlangga.

Tony L. Simons & Randall S. Peteron. 2000. *Task Conflict and Relationship Conflict in Top Management Teams : The Privotal Role of Intragroup Trust*. Journal of Applied Psychology. Vol 85, No 1, 102-111.

Simon et al., 2001. *Mengelola Konflik : Ketrampilan & Strategi Untuk Bertindak*. Zed Book

S.Peterson, Randal dan Kristin Jackson Behfar. 2003. *The Dynamic Relationship Between Performance Feedback, Trust, and Conflict in Groups: A Longitudinal Study*. Elsevier, Organizational Behavior and Human Decision Processes 92: hal 102-112.

Stawiski, Sarah., Jennifer J. Deal., and Marian Ruderman. 2010. *Building Trust in Workplace-A Key to Retaining Women*. US: Center For Creative Leadership.



# LAMPIRAN

