



**PROJECT REPORT
APPLICATION OF THE C4.5 ALGORITHM TO
DETERMINE PASSENGER SATISFACTION
BASED ON THE ASSESSMENT OF FACILITIES
PROVIDED BY AIRLINE**

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APPROVAL AND RATIFICATION PAGE



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ABSTRACT

The problem discussed in this research is whether the algorithm can determine passenger satisfaction, which data attribute to be used for the algorithm, and how much time taken for different amount of data.

The solution offered in this research is the algorithm can determine the satisfaction if the attribute can be calculated in the algorithm. The attribute need to be analyzed for the algorithm, if the data used is discrete and continuous the algorithm can process it.

The result in this research is the algorithm can determine passenger satisfaction using certain attributes, because some attributes just can't be calculated in the algorithm. The time it needed to calculate different amount of data doesn't differ by much.

Keyword: C4.5 Algorithm, MYSQL, Passenger Satisfaction

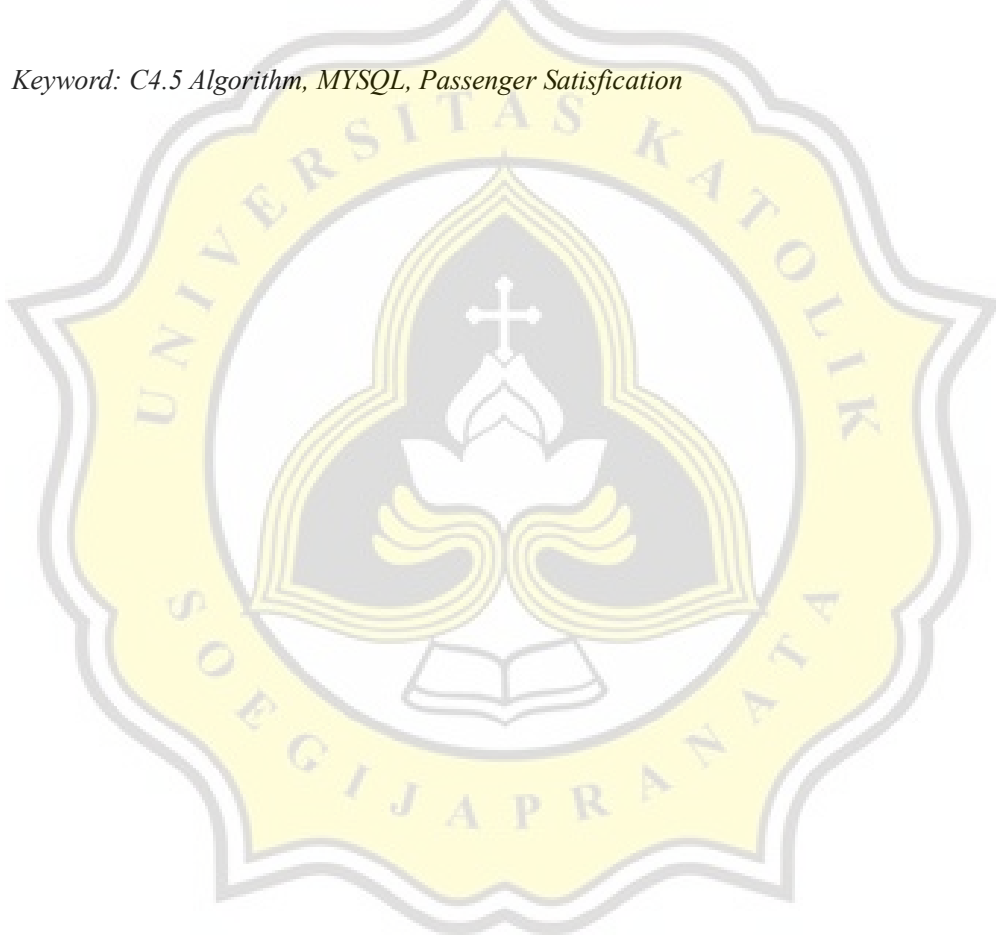


TABLE OF CONTENTS

Cover	i
APPROVAL AND RATIFICATION PAGE	ii
STATEMENT OF ORIGINALITY	iii
APPROVAL PAGE FOR PUBLICATION OF	iv
ACKNOWLEDGEMENT	v
ABSTRACT	vi
TABLE OF CONTENTS	vii
ILLUSTRATION INDEX	ix
INDEX OF TABLES	x
CHAPTER 1 Introduction	1
1.1 Background	1
1.2 Problem Formulation.....	1
1.3 Scope.....	1
1.4 Objective	2
CHAPTER 2 Literature Study	3
CHAPTER 3 Research Methodology	12
3.1 Literature Journal Study.....	12
3.2 Collecting Data.....	12
3.3 Processing Data	12
3.4 Program Implementation.....	13
3.5 Testing.....	13
3.6 Data Analysis.....	13
3.7 Report.....	14
CHAPTER 4 Analysis and Design	15
4.1 Analysis.....	15
4.2 Desain	25
CHAPTER 5 Implementation and Testing	26
5.1 Implementation.....	26
5.2 Results.....	28

CHAPTER 6 Conclusion	36
References.....	1
Appendix	A



ILLUSTRATION INDEX

Figure 1 : Iteration 1 Calculate.....	24
Figure 2 : Flowchart C4.5 Algorithm.....	25
Figure 3 : Difference time needed for X amount of data in seconds.....	35



INDEX OF TABLES

Table 1 : Analysis Data	16
Table 2 : Iteration 1 from 100 data	30
Table 3 : Iteration 2 from 100 data	32
Table 4 : Comparasion between real class and decision tree result from 100 train data.....	33
Table 5 : Comparasion between real class and decision tree result from 200 train data.....	34

