CHAPTER III

METHOD OF DATA COLLECTION AND ANALYSIS

3. 1 Method of Data Collection

This study used a qualitative method to gather the data. Qualitative research is type of research whose aim is to explore and understand the meanings that people ascribe to a phenomenon. It focuses more on in depth descriptions or narrations of a phenomenon (Quinn, 2002).

3. 1.1 Data Source

The data for this thesis were collected from 80 Line chats. The writer chose the Line application and used personal chats as the data. The writer only focuseds on chats containing requests. Therefore, she only found eighty chats. The writer's data are Indonesia and the Javanese language.

3. 1.2 Participants

The participants in this study were the college students in a Central Java university in Semarang. There were 80 students in total. There were 51 junior students, and 29 sophomore students. Their ages range from 18 to 21. All participants are fluent in the Indonesian Language and Javanese.

3. 2 Procedure of data collection and data analysis

There are some steps in collecting data.

1. Collecting Line chats from 80 college students in a Central Java university in Semarang. In this step, the writer asked permission from the participants to use the chats as data for this study.

2. Identifying the requests. In this step, the writer identified chats containing requests

3. Categorizing internal (downgraders and upgraders) and external modification based on Blum-Kulka's Internal and External Modification. In this stage, the writer classified the chats based on Blum-Kulka's theory.