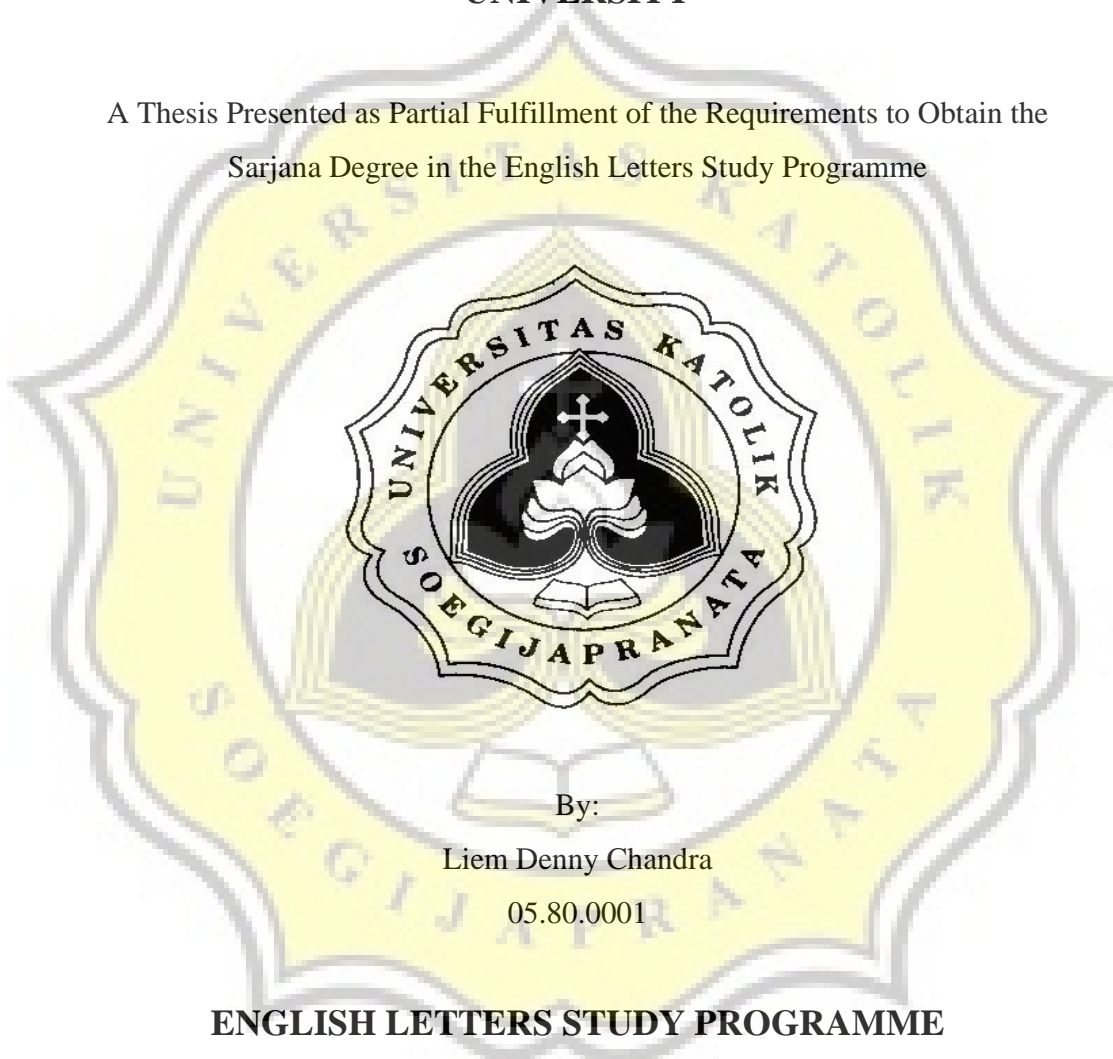


**POLITENESS STRATEGIES IN MAKING REQUEST AS
APPLIED BY JUNIORS, VISITORS AND SENIORS: A CASE
STUDY IN WANACARAKA SOEGIJAPRANATA CATHOLIC
UNIVERSITY**

A Thesis Presented as Partial Fulfillment of the Requirements to Obtain the
Sarjana Degree in the English Letters Study Programme



By:

Liem Denny Chandra

05.80.0001

**ENGLISH LETTERS STUDY PROGRAMME
FACULTY OF LETTERS
SOEGIJAPRANATA CATHOLIC UNIVERSITY
SEMARANG
2009**

A THESIS ON
POLITENESS STRATEGIES IN MAKING REQUEST AS APPLIED BY
JUNIORS, VISITORS AND SENIORS: A CASE STUDY IN
WANACARAKA SOEGIJAPRANATA CATHOLIC UNIVERSITY

By:

Liem Denny Chandra

05.80.0001

Approved by,

Heny Hartono, SS. M.Pd

Major Sponsor

October, 29 2009

Drs. YE. Budiyan, MA

Co-Sponsor

October, 29 2009

**A thesis defended in front of the Board of Examiners on October, 29 2009
and declared acceptable**

BOARD OF EXAMINERS

Chairperson : Heny Hartono, SS. M.Pd
Secretary : Drs. YE. Budiyan, MA
Member : Emilia Ninik A. SP, M.Hum

Semarang, October 29, 2009

Faculty of Letters

Soegijapranata Catholic University

Dean,

Heny Hartono, SS. M.Pd

058.1.1998.221

ACKNOWLEDGMENT

First of all, I would like to thank my beloved God, Jesus Christ. He always gives me the best and makes my life so awesome for twenty one years. His guidance and love make me still. He never stops creating wonderful people around me. He places me in the best family as His holy family from Nazareth. He is my faithful friend to stay with me in my ups and downs. He is the best person I can share my thoughts and my feelings, share my crestfallenness and my joys. I am deeply thankful to Jesus for never stopping blessing me.

Secondly, I would like to dedicate my gratitude to Heny Hartono SS. M.Pd. (my major sponsor and the dean), Drs. Y E. Budyana, MA (my co-sponsor), Emilia Ninik A. SP, M.Hum (my examiner) and Dra. Wuryani Hartanto, MA (my academic advisor). They incredibly support me so I can finish my thesis. Without their advices and directions, I could not walk on the right track because I do not really think that I can handle it all by my self. So based on that reason, I do really thank to you all, thousand ton of thanks to you.

I also would like to thank my family especially for their support and love. To Mom and Dad who let me see this world and teach me very well how to face this life and reality. I also dedicate my thanks to my sister for the crazy, stupid and funny things, for being good and for your love in my life. For my future partner, thank for coming in the right time, for your patience and affection. You successfully make me infatuated.

The next is for WANACARAKA community. I am deeply grateful to the head who let me make this community as the subject of my research. I also dedicate my thanks to those in WANACARAKA accepting my presence. Long live to WANACARAKA community.

Finally, I am really thankful to Nessa Arum Maharsi and Megawati who really help me to finish my thesis. For Nessa, thank for the ideas, supports and advices. You were also willing to spend your valuable time to validate my data. I would like to say a huge bunch of thanks to you. For Mega, thank you so much for checking my grammar and for supporting me. I also would like to dedicate my gratitude to my colleagues; Sanny, Leo, Natalia, Fancy and Liliyanti. I should apologize for not being able to mention all of my friends' names, but this is my delight to spend my time and to be friends with all of you. The last but not the least, I would like to give my big thank to all of the lecturers and Clerks in Faculty of Letters for helping me during my study in this faculty. May God bless you all. I love you full.

TABLE OF CONTENTS

PAGE OF TITLE	i
PAGE OF APPROVAL	ii
BOARD OF EXAMINERS	iii
ACKNOWLEDGEMENTS	iv
TABLE OF CONTENTS	vi
ABSTRACT	ix
ABSTRAK	x
CHAPTER I INTRODUCTION	1
1.1 Background of the Study	1
1.2 Field of the Study	3
1.3 Scope of the Study	3
1.4 Research Question	3
1.5 Objective of the Study	3
1.6 Significance of the Study	4
1.7 Definition of Terms	4
CHAPTER II REVIEW OF LITERATURE	5
2.1 Theory of Face	5
2.2 Politeness Strategies	6
2.3 Positive and Negative Politeness Based on Brown and Levinson	9
2.3.1 Positive Politeness Strategies	9

2.3.2	Negative Politeness Strategies.....	16
2.4	Previous Studies.....	22
CHAPTER III RESEARCH METHODOLOGY.....		23
3.1	Research Method.....	23
3.2	Participants.....	23
3.3	Instruments.....	23
3.4	Procedures of Collecting and Analyzing Data.....	24
CHAPTER IV DATA ANALYSIS.....		27
4.1	Politeness Strategies in Making Request Applied by Senior Members to Visitor Members.....	27
4.2	Politeness Strategies in Making Request Applied by Senior Members to Junior Members.....	33
4.3	Politeness Strategies in Making Request Applied by Junior Members to Senior Members.....	39
4.4	Politeness Strategies in Making Request Applied by Junior Members to Visitor Members.....	42
4.5	Politeness Strategies in Making Request Applied by Visitor Members to Senior Members.....	44
4.6	Politeness Strategies in Making Request Applied by Visitor Members to Junior Members.....	48
CHAPTER V CONCLUSIONS AND SUGGESTION.....		54
5.1	Conclusions.....	54

5.2 Suggestion.....	57
Bibliography.....	58
Tables.....	60
Appendices.....	68



ABSTRACT

People can not stand alone. They need each other because human being is a social creature. The dependence on others can be seen when people request somebody's help. In making request, people should consider many things. They have to save other people's face. Politeness is the best way to save other people's face. It is used to avoid embarrassing, offending and making people feel uncomfortable. The purpose of this study is to find out the politeness strategies used by people in making requests. The writer chooses WANACARAKA community as the subject of the writer's research. The request is analyzed based on the theory by Brown and Levinson (1978). In WANACARAKA, there are three participants which consists of; 6 seniors, 9 juniors and 8 visitors.

The result of the study shows that seniors used more positive politeness strategies. It means that the seniors have close relationship with the juniors and visitors. They prefer making no distance and switch it with friendship. Positive politeness strategies are also used by the visitors to the juniors. Double positive politeness strategies are used by the juniors to the seniors, the junior to the visitors and also the visitors to the seniors. The purpose of using these strategies is to emphasize the positive politeness strategies used or put an emphasis on the strategies used in the requests. Negative and double negative politeness strategies are also chosen by the juniors to the seniors and the visitors to the juniors. It means that they prefer making a distance in their conversations.

ABSTRAK

Manusia tidak dapat hidup hanya bergantung kepada dirinya sendiri. Mereka membutuhkan satu sama lain karena manusia ialah makhluk sosial. Ketergantungan manusia dapat dilihat manakala mereka meminta pertolongan seseorang. Saat mereka meminta sesuatu, mereka harus mempertimbangkan banyak hal. Mereka harus menjaga harga diri orang lain. Sopan santun ialah cara terbaik untuk menjaga harga diri orang lain. Ini digunakan untuk menghindari membuat malu, menyinggung dan membuat orang lain merasa tidak nyaman. Tujuan dari penelitian ini ialah untuk menemukan strategi – strategi sopan santun yang digunakan oleh manusia ketika mereka meminta sesuatu. Peneliti memilih komunitas WANACARAKA sebagai subyek penelitian peneliti. Permintaan ini dianalisa berdasarkan teori dari Brown dan Levinson (1978). Dalam WANACARAKA, ada tiga subyek yang terdiri dari; 6 senior, 9 junior dan 8 pengunjung.

Hasil penelitian menunjukkan bahwa para senior lebih memilih menggunakan *positive politeness strategies*. Hal ini berarti bahwa para senior memiliki hubungan yang sangat dekat dengan para junior dan pengunjung. Mereka lebih memilih untuk membuang jauh – jauh jarak yang ada dan menggantinya dengan suatu persahabatan. *Positive politeness strategies* juga digunakan oleh para pengunjung kepada para junior. *Double positive politeness strategies* digunakan oleh para junior ke para senior, para junior ke para pengunjung dan para pengunjung ke para senior. Tujuan dari penggunaan strategi – strategi ini ialah untuk menekankan *positive politeness strategies* yang digunakan atau untuk memberikan penekanan yang lebih terhadap strategi – strategi yang digunakan dalam permintaan. *Negative and double negative politeness strategies* digunakan juga oleh para junior ke senior dan para pengunjung ke para junior. Hal ini berarti mereka lebih memilih untuk membuat jarak dalam percakapan – percakapan mereka.