

REFERENCES

- Al-Kahtani W. Saad Ali (2005). *Refusals Realizations in Three Different Cultures: A Speech Act Theoretically-based Cross-Cultural Study*. Downloaded on April 24th, 2010 from <http://faculty.ksu.edu.sa/saad/Documents/Refusal.pdf>.
- Brown, Penelope & Stephen C. Levinson (1978). *Politeness Some Universals in Language Usage*. Cambridge University Press. United Kingdom.
- Creswell, W. John (2003). *Research Design Qualitative, Quantitative, and Mixed Methods Approaches*. Sage Publications Inc. California.
- Cutting, Joan (2002). *Pragmatics and Discourse*. Routledge. New York.
- Gass, Susan M and Noel Houck (1999). *A Cross-cultural Study of Japanese-English*. Downloaded on February 16th, 2011 from http://books.google.co.id/books?id=9ag9ND0fPYEC&pg=PA163&lpg=PA163&dq=structure+of+refusal&source=bl&ots=j7wEG10db9&sig=ofjCLqEtApJJ3x-DQkf1VBYVS1w&hl=id&ei=d7FaTcCgLYXorOeB04jnCw&sa=X&oi=book_result&ct=result&resnum=1&ved=0CBOQ6AEwAA#v=onepage&q=structure%20of%20refusal&f=false
- Grebe, Nadja (2009). *Politeness: A Theoretical Review of Brown and Levinson's Politeness Theory*. Downloaded on April 24th, 2010 from http://books.google.co.id/books?id=mesyMjWPASMC&printsec=frontcover&dq=politeness&hl=id&ei=QLG-TP_tMYi2sAPivO2aDQ&sa=X&oi=book_result&ct=result&resnum=4&ved=0CDkQ6AEwAw#v=onepage&q&f=false

Jiayu Li (2004). *A Contrastive Study of Refusal Strategies between English and Chinese*. Downloaded on January 2nd, 2011 from <http://www.modlinguistics.com/PAPERS/2004/Lijiayu/Lijiayu.htm>

Ju Rue Yang & Grace Qiao Zhang (1984). *Request Strategies: A Comparative Study in Mandarin Chinese and Korean*. Downloaded on November 20th, 2010 from http://books.google.co.id/books?id=tz-Gt1p5yWIC&pg=PT16&dq=definition+of+request&hl=id&ei=PNjnTNXlGlr8vQPAjdXCCA&sa=X&oi=book_result&ct=result&resnum=1&ved=0CCMQ6AEwAA#v=onepage&q=definition%20of%20request&f=false

Leyi, Qian (2004). *On Speech Act of Apology in Chinese*. Downloaded on April 21st, 2010 from www.mod.linguistic.com/paper/2004/QianLeyi.

Moore, Andrew (2001). *Pragmatics*. Downloaded on 24th April, 2010 from <http://www.teachit.co.uk/armoore/lang/pragmatics.htm>

Nadar, F.X, I Dewa Putu Wijana, Soepomo Poedjisoedarmo & Stephanus Djawanai. *Penolakan dalam Bahasa Inggris dan Bahasa Indonesia*. Downloaded on August 22nd, 2011 from <http://jurnal.pdii.lipi.go.id/admin/jurnal/17205166178.pdf>

Oktoprimasakti, Fransiska (2006). *Direct and Indirect Strategies of Refusing among Indonesian*. Downloaded on April 24th, 2010 from <http://www.pdfqueen.com/html/aHR0cDovL3VzZC5hYy5pZC8w>

Ni9wdWJsX2Rvc2VuL3BoZW5vbWVuYS9vY3QwNi9va3RvLn

BkZg==

Yang, Jia (2008). *How to Say 'No' in Chinese: A Pragmatic Study of Refusal Strategies in Five TV Series*. Downloaded on April 21st, 2010 from http://chinalinks.osu.edu/naccl-20/proceedings/69_yang-j.pdf.

Yule, George (1996). *Pragmatics*. Oxford University Press. New York.

