
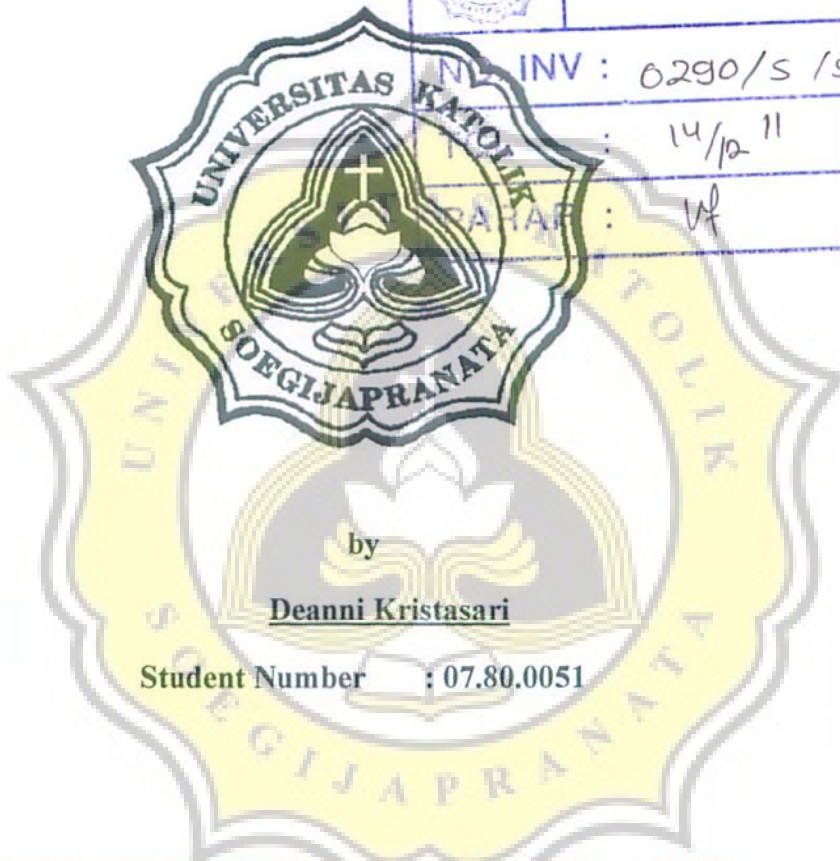


**AN ANALYSIS OF REFUSAL STRATEGIES USED BY PEOPLE IN
MINTA TOLONG REALITY SHOW**

A THESIS

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by

Deanni Kristasari

Student Number : 07.80.0051

ENGLISH LETTERS STUDY PROGRAMME

FACULTY OF LETTERS

SOEGIJAPRANATA CATHOLIC UNIVERSITY

2011

**AN ANALYSIS OF REFUSAL STRATEGIES USED BY PEOPLE IN
MINTA TOLONG REALITY SHOW**

**A Thesis Presented as Partial Fulfillment of the Requirements to Obtain the Sarjana Sastra
Degree in the English Letters Study Programme**



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A THESIS ON

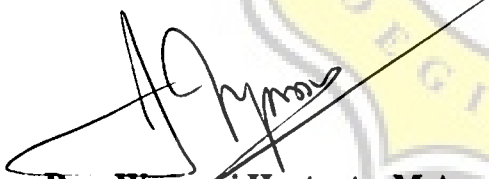
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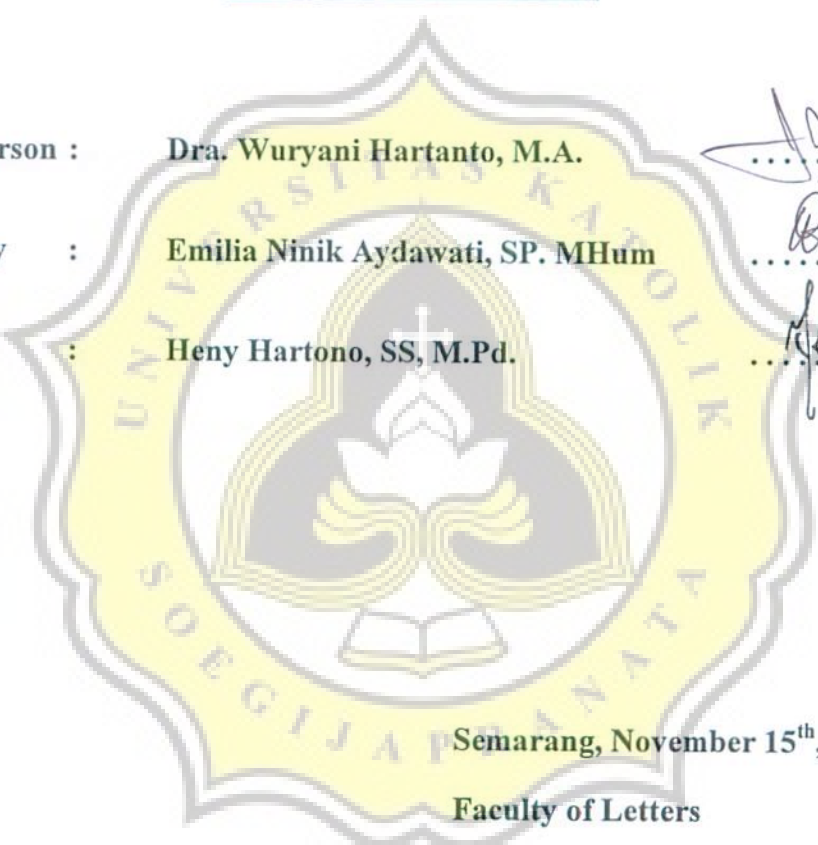
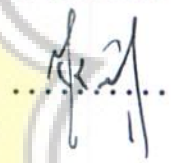
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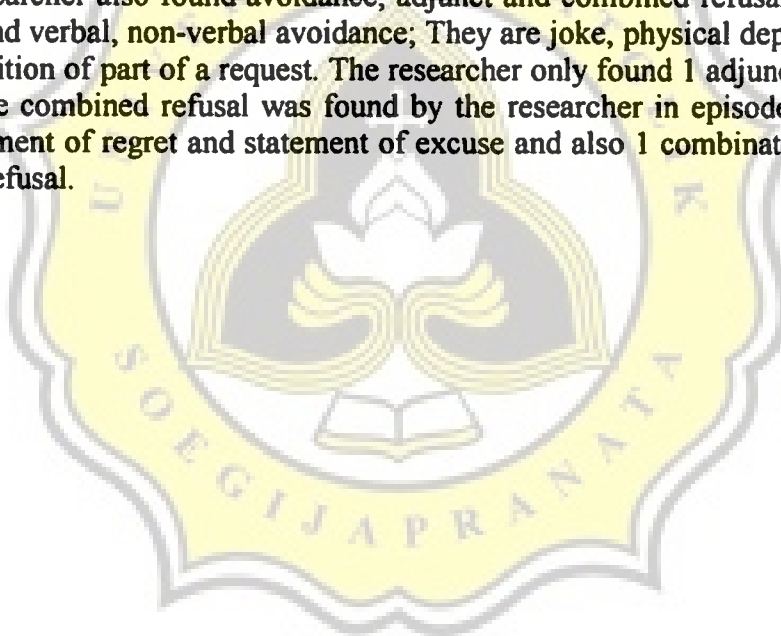
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ABSTRACT

In daily conversations, people make invitations, requests, advice, complaints, etcetera. Sometimes people respond to them by accepting or refusing. When people refuse a request, they may use various kinds of refusals. This study is to investigate the classification of refusal strategies that is used by people in “Minta Tolong” reality show. The researcher used 2 episodes of “Minta Tolong” reality show which were chosen randomly and downloaded from YouTube. After downloading the videos, the researcher transcribed the data and analyzed them. There are 12 strategies and 4 adjuncts according to Takahashi, Beebe and Uliss-Weltz (1990) as cited in Yang (2008, pp.1044-1047). From both episodes, the researcher only found 4 strategies and 1 adjunct that are used by people in “Minta Tolong”. From 2 episodes, both of them contain direct and indirect refusals. The researcher found indirect refusals the most frequently used by people in “Minta Tolong” reality show especially statement of excuse, explanation and reason because it sounds more polite when people give reasons why they refuse. On the other hand, the researcher found statement of regret only in episode 2. Furthermore, the researcher also found avoidance, adjunct and combined refusal. In episode 1, the researcher found verbal, non-verbal avoidance; They are joke, physical departure, topic switch and also repetition of part of a request. The researcher only found 1 adjunct in episode 2. It is gratitude. The combined refusal was found by the researcher in episode 2. It is the combination of statement of regret and statement of excuse and also 1 combination of direct refusal and indirect refusal.



ABSTRAK

Dalam percakapan sehari-hari, orang membuat undangan, permintaan, nasehat, complain, dan lain-lain. Terkadang orang meresponnya dengan menerima atau menolak hal-hal tersebut. Ketika orang menolak suatu permintaan, mereka bisa menggunakan berbagai macam penolakan. Penelitian ini menginvestigasi klasifikasi dari strategi-strategi penolakan yang digunakan oleh orang-orang di *reality show* “Minta Tolong”. Peneliti menggunakan 2 episode *reality show* “Minta Tolong” yang telah dipilih secara acak dan diunduh dari *YouTube*. Setelah mengunduh video-video tersebut, peneliti mentranskrip datanya dan menganalisa. Menurut Takahashi, Beebe and Uliss-Weltz (1990) seperti yang dikutip oleh Yang (2008, pp.1044-1047), ada 12 strategi dan 4 kalimat keterangan. Dari 2 episode tersebut, peneliti hanya menemukan 4 strategi dan 1 kalimat keterangan yang digunakan oleh orang-orang di *reality show* “Minta Tolong”. Dari 2 episode tersebut, keduanya berisi penolakan langsung dan tidak langsung. Peneliti menemukan penolakan tidak langsung adalah yang paling banyak digunakan oleh orang-orang dalam *reality show* “Minta Tolong”, terutama kalimat pernyataan yang berisi alasan dan penjelasan. Ini mungkin karena kedengarannya lebih sopan ketika seseorang memberikan alasan mengapa mereka menolak, di sisi lain, peneliti menemukan kalimat pernyataan penyesalan hanya pada episode 2. Selanjutnya, peneliti juga menemukan penghindaran, kalimat keterangan dan kombinasi penolakan. Di episode 1, peneliti menemukan penghindaran verbal dan non verbal yaitu: lelucon, gerakan fisik, pergantian topik, dan juga pengulangan permintaan. Peneliti hanya menemukan 1 kalimat keterangan di episode 2 yaitu ucapan terimakasih. Sementara kombinasi penolakan ditemukan di episode 2, yaitu: kombinasi pernyataan penyesalan dengan pernyataan alasan dan juga 1 kombinasi penolakan langsung dan tidak langsung

