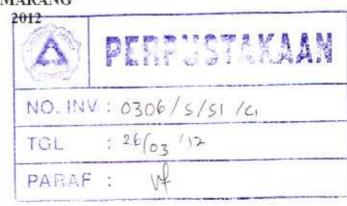
# A Study of the Request Strategies Used by Wangsit's Male and Female Bosses When They Communicated with Their Employees

### A THESIS

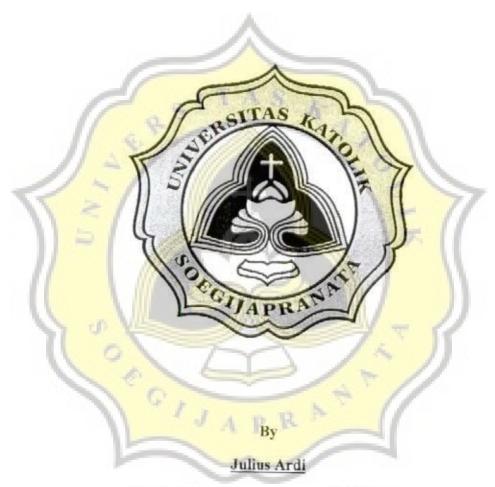


### ENGLISH LETTERS STUDY PROGRAMME FACULTY OF LETTERS SOEGIJAPRANATA CATHOLIC UNIVERSITY SEMARANG



# A Study of the Request Strategies Used by Wangsit's Male and Female Bosses When They Communicated with Their Employees

A Thesis Presented as Partial Fulfillment of the Requirements to Obtain the Sarjana Sastra Degree in the English Letters Study Programme



Student Number

: 06.80.0026

ENGLISH LETTERS STUDY PROGRAMME FACULTY OF LETTERS SOEGIJAPRANATA CATHOLIC UNIVERSITY SEMARANG 2012

## A THESIS ON

A Study of the Request Strategies Used by Wangsit's Male and Female Bosses When They Communicated with Their Employees

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#### ABSTRACT

The request strategy is used by many people, such as between bosses and the employees, the teachers to the students, from parents to their children, etc. In this study the writer tries to analyze about the request strategies used by the bosses to the employees. The requests delivered by the bosses depend on the gender differences of the bosses. Therefore, in this study, the writer tries to analyze the request strategies used by male and female bosses in Wangsit Event Organizer Semarang. In addition, the writer also tries to figure out the request strategies which are mostly used by male and female bosses.

This study shows that the male and female bosses in Wangsit delivered the request by using direct request strategies. The female boss used Obligation (38.89%), Performatives (33.33%), and Imperatives (27.78%). In addition, the male boss also used Obligation (60.00%), Performatives (20.00%), and Imperatives(20.00%). However, there are no indirect request strategies which are used by both female and male bosses in Wangsit Party and Event Organizer.

Keywords: Request Strategies.

#### ABSTRAK

Strategi dalam memberikan perintah digunakan oleh banyak orang, seperti digunakan oleh para bos terhadap para karyawannya, para guru terhadap para murid, orang tua terhadap anaknya, dan sebagainya. Dalam penelitian ini penulis mencoba untuk menganalisa tentang strategi perintah yang digunakan oleh bos terhadap karyawannya. Perintah yang diberikan oleh para bos juga dipengaruhi oleh perbedaan jenis kelamin. Oleh karena itu, dalam penelitian ini, penulis mencoba untuk menganalisa perbedaan strategi dalam memberikan perintah yang digunakan oleh bos wanita dan bos pria di Wangsit Event Organizer Semarang. Sebagai tambahan, penulis juga mencoba untuk menemukan perintah yang paling sering digunakan oleh bos wanita dan juga pria.

Penelitian ini menunjukan hasil bahwa bos pria dan bos wanita di Wangsit Event Organizer memberikan perintah dengan menggunakan strategi perintah langsung. Bos wanita menggunakan Obligation (38.89%), Performatives (33.33%), and Imperatives (27.78%). Sebagai tambahan, bos pria juga menggunakan Obligation (60.00%), Performatives (20.00%), and Imperatives (20.00%). Akan tetapi, tidak ditemukan adanya strategi perintah tidak langsung yang digunakan oleh bos wanita maupun bos pria di Wangsit Party and Event Organizer.

Kata kunci: Strategi perintah.