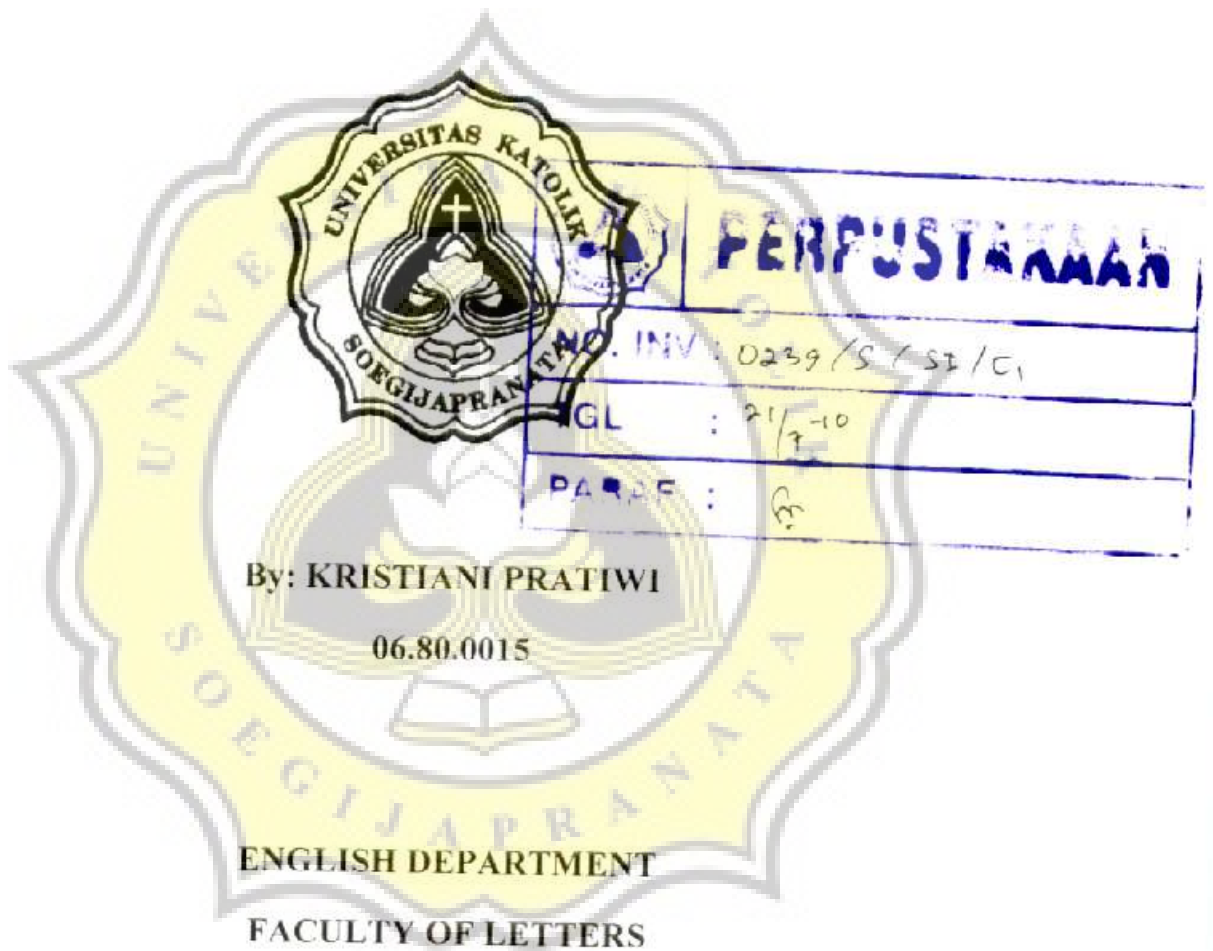


**The Use of Sympathy and Advice to Respond to Personal Problems: A Case
Study at Faculty of Letters Soegijapranata Catholic University**

**A Thesis Presented as a Partial Fulfilment of the Requirements to Obtain the Sarjana
Sastra Degree in the English Linguistics Study Programme**



SOEGIJAPRANATA CATHOLIC UNIVERSITY

SEMARANG

2010

A THESIS APPROVAL

**The Use of Sympathy and Advice to Respond to Personal Problems: A Case Study at
Faculty of Letters Soegijapranata Catholic University**

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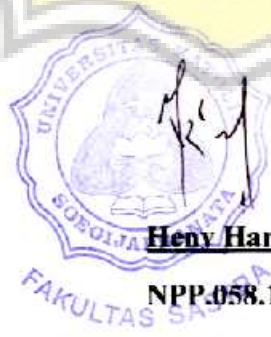
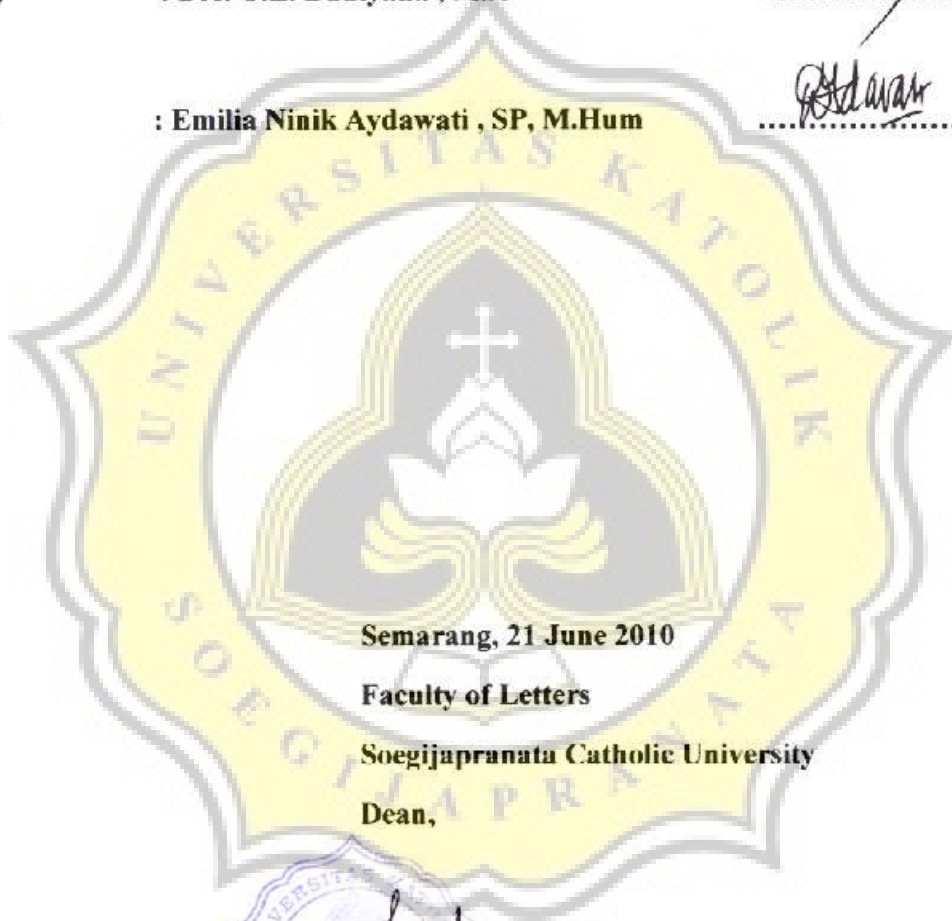
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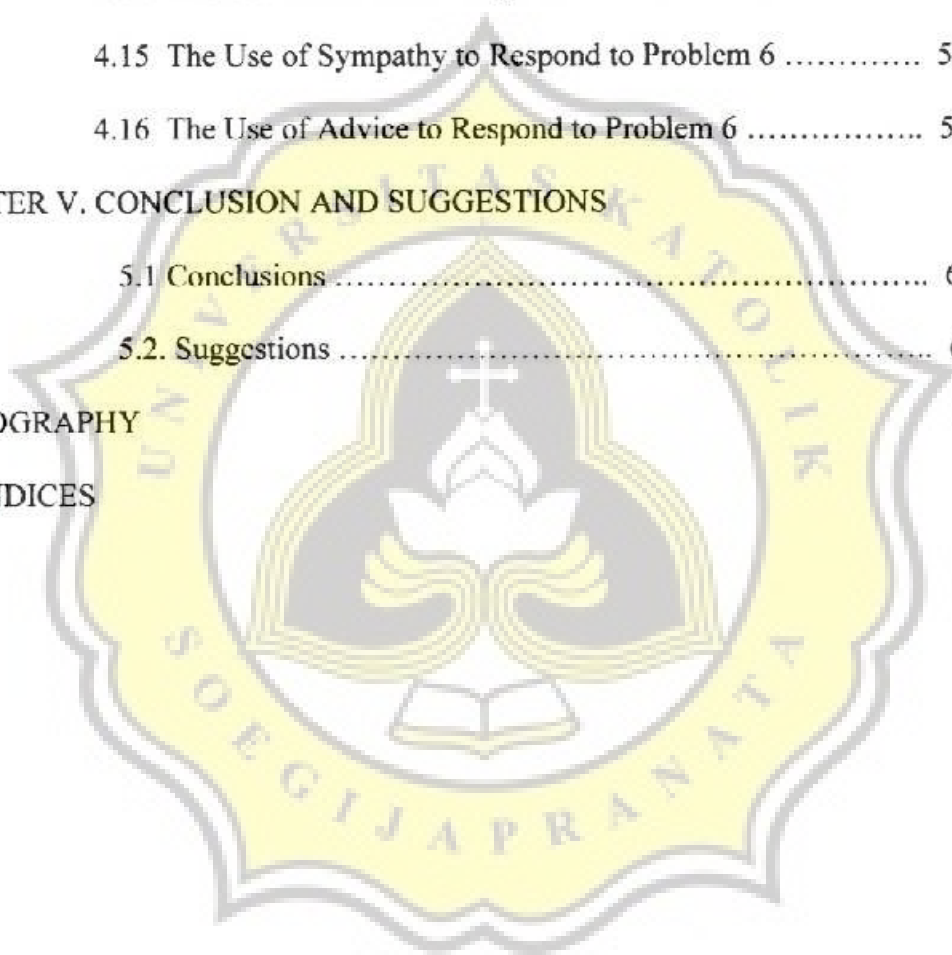
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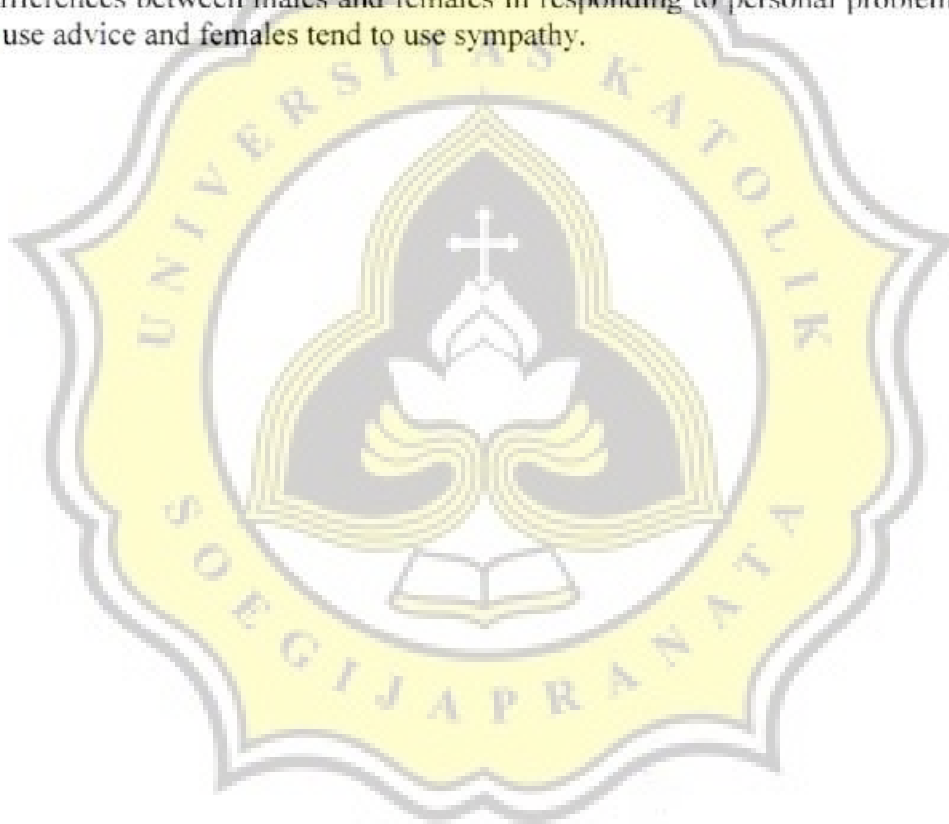
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ABSTRACT

This study attempts to find out the different ways of females and males in expressing sympathy and advice. The subjects were 15 male students and 15 female students of Faculty of Letters Soegijapranata University. The data of this study were collected through closed questionnaires (The Communication Style Survey). The writer asked the participants to fill in the CSS which contained six scenarios that asked to imagine that a friend had just a personal problem about dating, coursework, drinking, a co-worker, depression, and with roommate. They were asked to rate the likelihood on Likert-type scale that they would like to respond to their friends in the following six ways. Those are divided into two parts, sympathy and advice responses: offering a way to resolve problem, giving sympathy, changing the subject, sharing similar problem, telling to cheer up, and telling not to worry. After obtaining the answers of the respondents, the results were analyzed based on SPSS in the form of mean, standard deviation, minimum and maximum scores. From the result of the analysis result, it can be concluded that there are some differences between males and females in responding to personal problems. Males tend to use advice and females tend to use sympathy.



ABSTRAK

Pembelajaran ini bertujuan untuk mencari perbedaan antara laki laki dan perempuan dalam mengekspresikan simpati dan nasihat. Subjeknya adalah 15 murid laki laki dan 15 murid perempuan di Fakultas Sastra Universitas Katolik Soegijapranata. Data ini terkumpul melalui kuesioner tertutup (Survei Cara Berkomunikasi). Penulis meminta para partisipan mengisi dalam lembar CSS yang didalamnya terdapat enam skenario dan mereka diminta untuk membayangkan bahwa seorang teman mempunyai masalah personal tentang berkencan, pekerjaan, minuman, pekerja, depresi, dan dengan teman sekamarnya. Mereka diminta untuk mengukur kesamiripan pada skala tipe Lakert bagaimana mereka merespon teman mereka dalam enam cara yang dibagi kedalam dua bagian, respon simpati dan nasihat: menawarkan cara untuk memecahkan masalah, memberi simpati, mengganti topik pembicaraan, berbagi masalah yang sama, memberikan semangat, dan memberi tahu agar tidak terlalu khawatir. Setelah mendapatkan jawaban dari para responden, data tersebut di analisa berdasarkan SPSS dan hasil dari analisa dalam bentuk rata rata, deviasi standar, nilai maksimal dan minimal. Dari hasil analisa, dapat disimpulkan bahwa tidak ada perbedaan yang mencolok antara laki laki dan perempuan dalam merespon masalah personal. Laki laki cenderung menggunakan nasihat dan perempuan cenderung menggunakan simpati. Yang berarti, laki laki dan perempuan mempunyai cara masing masing dalam mengekspresikan simpati dan nasihat.

