

CHAPTER V

CONCLUSION AND SUGGESTIONS

5.1 Conclusion

Based on the analysis above, the writer concluded that both male and female respondents in the Faculty of Language and Arts had used almost similar apology strategies to express their apologies. There are 5 apology strategies used by male and female respondents. Those are Opting Out, Evasive Strategy, Indirect Apologies, Direct Apologies, and Remedial Support.

Furthermore, both male and female respondents like to use Direct Apologies among the ten given situations. They use it in almost every situation. There are 9 situations which had the Direct Apologies strategy chosen as the most frequent answer. The respondents also tend to use “sorry” than “apologize” or “forgive”. There is one situation only where both respondents like to use Remedial Support to solve the problem.

It can be seen also that there is almost no difference between male and female respondents in applying the apology strategies. Both types of respondents tried to minimize the degree of offense. Moreover, they explained their regret in a longer form.

5.2 Suggestions

The aim of this study was to find out how the students of the Faculty of Language and Arts applied apology strategies, when they faced several situations. From this research, it could be seen that they tended to admit their mistakes and

apologized for those mistakes. However, from the results which the writer got, there were quite a lot of grammatical mistakes made by the participants when they filled in the questionnaires. The first thing that the writer might suggest was the improvement of the students of Faculty of Language and Arts' grammar skills in the future.

Another thing that the writer would like to suggest is related to the Pragmatic subject. To make a better understanding about apology strategies, in the future, researchers can make other studies related to the DCT but they can use slightly different topics, such as the apology strategies of young people to elderly people. The development of this research will make people understand the application of the apology strategy in particular and Pragmatics in general because the results of the study will then complete the results of this study.

