DAFTAR PUSTAKA

Ardestani, Abbas and yahiya Amirzadeh. 2014, “The Impact of Total Quality Management practices on Innovation and Organizational Performance”


Cooper M. Lynnc , Shaver R. Phillip , and Collins L. Nancy. 1998 “Attachment style, emotion regulation, and adjustment in adolescence”

Cua O,. McKone K. E., Schroder E. 2001, “Relationship between implementation of TQM, JIT and TPM and manufacturing performance”, journal of operations management 19(6) 675-694

Damanpour, 1991 “Development and adoption of new ideas by a firm”


Gifford pinchoh III, 1983. “Intrapreneuring : why you don’t have to leave the corporation to become an entrepreneur.

Fayos, Henar cervera. 2014 “TQM and Innovation in the service industry : Analysis of common aspects and their implementation.


Hassan, Masood UI, Nawaz, Muhammad Saqib, Shaukat Sadia and Hassan Saad. 2013, “Relationship between TQM Elements and Organizational Performance: An Empirical Study of Manufacturing Sector of Pakistan”


Iriani, Yani & Rahmana, Arief. 2010”analisis pengaruh implementasi total quality management (TQM) terhadap kinerja karyawan melalui kualitas inovasi”


Lumpkin, G. T., & Dess, G. 1996. “Clarifying the entrepreneurial orientation construct and linking it to performance”

Martono C & Lena Ellitan. 2012. “pengaruh implementasi manajemen kualitas total terhadap kinerja bisnis perusahaan manufaktur menengah dan besar di jawa timur”

Mielgo NP, Poen-Monters JM and Ordas-Vazquez CJ. 2009, “Are quality and innovation management conflicting activities” Technovation 29(8) 537-545.

Peter F. Drucker. 1985. “Innovation and enterpreneurship”

Prajogo, DI and Sohal AS. 2001. “TQM and innovation: a literature review and research framework”


Widjaya, oey Hannes & Ian NS. 2014."pengaruh total quality management dan quality management information terhadap kinerja perusahaan.